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# Automotive News 

# INDUSIRY ON TRIAL 

> THILD IN A G-PART SERIES I WRETCHED EXCESS: Engineering the same part
again and again wastes billions, inflating prices out of the consumer's reach. I PAGES 24-25 I
$\rightarrow$ OPINION: Harmonizing regulations, sharing parts would benefit everyone. I PACE 12 I

## Toyota to embrace online car shopping

Taking a cue from Scion program

## David Undercoffler

undercoffler@crain.com
SEATTLE - An online car-buying program that targets Scion's young customer base is barely off the ground. But executives are already preparing to roll out a similar system "as soon as possible" for the Toyota brand.
That's according to Bill Fay, general manager of Toyota Division, which encompasses both brands. Fay told Automotive News this month at a press launch here for the 2016 Taco-


Fay: Millennials want to shop more online. ma that Toyota brand aims to roll out its own version of Scion's voluntary Pure Process Plus online transaction program in six to 12 months.
Blame the shift on the kids.
"Millennials are starting to express the fact that they'd like to do more shopping online," Fay said. "They'd like to connect that shopping to a buying experience $\ldots$ that needs to be quicker and more transparent." The Scion and Toyota initiatives are part of a broader move by automakers, dealers and third parties to simplify car buying through online and mobile tools.
Large dealership groups such as AutoNation Inc. and Sonic Automotive have set up online storefronts
$\overline{\text { see TOYOTA, Page } \mathbf{3 0}}$


## The Taurus comeback story: Is it the end for ex-champ?

## Nick Bunkley nbunkley@crain.com

 ETROIT - The Ford Taurus - a once-revolutionary nameplate that Ford Motor Co. already killed once, until Alan Mulally arrived and gave it new life - again has an uncertain future, at least on this side of the globe. U.S. sales of the Taurus, like many large cars, are tanking, down 28 percent through July. Ford unveiled a redesigned TaurusFord says a redesigned Taurus is for China only.
 and sold in China. Ford hasn't revealed any updates for the Taurus in North America, suggesting the current generation, introduced in 2009 and up dated in 2012, will linger on dealership lots for at least a few more years. If sales keep falling, analysts speculate Ford could eliminate U.S. production of it and either import the small volume it needs here from China or leave the full-size sedan segment to its Lincoln brand,
$\overline{\text { see TAURUS, Page } 34}$


The Envision compact crossover "would fit perfectly in the Buick lineup."

## Will U.S. get Buick made in China?

Any decision to import Envision won't be easy

## Mike Colias

mcolias@crain.com
DETROIT - In 2013, General Motors polled some U.S. Buick dealers about their volume and model-mix expectations for a new vehicle: a compact crossover that has since been launched in China as the Buick Envision.
It's two years later and there's no U.S. Envision, leaving industry watchers and dealers scratching their heads.
"It would fit perfectly in the Buick lineup at a time when crossover sales are growing fast,"
 tive market analyst at Kelley Blue Book. "I'm sure a lot of Buick dealers wish they had it today."
GM still is expected to launch the fiveseat Envision in the U.S., probably sometime in the second half of next year, industry forecasters say.
And if that happens, it would almost certainly be imported here from China.
In May, Chinese-owned Volvo became the first automaker to export China-built vehicles for sale in U.S. showrooms with
see ENVISION, Page $\mathbf{3 0}$



VEHCL[SS)) NTREPRENEURS Access vs.

Ford Global Mobility Solutions Manager mandate to go forth, experiment and learn."


Johan de Nysschen has reiterated that his quest to rebuild Cadillac is a decadelong project.

## De Nysschen's Cadillac: <br> On track, but a slow one

A year in, he's made it clear that there's more work to do Mike Colias
mcolias@crain.com
Johan de Nysschen marked his one-year anniversary as Cadillac's global chief with a bit of levity last week during a speech to Wall Street investors.
"It's been the toughest five years of my life," he quipped.
Maybe it was a reference to Cadillac's sales being down or flat in 10 of those 12 months. Or the
"Right now we have to put image development ahead of sales development."
Johan de Nysschen ridicule he withstood for moving the headquarters to New York. Or the harsh reality that Cadillac is scraping by with a onecrossover lineup when rivals are peddling as many as five apiece. Regardless, nobody can accuse de Nysschen of sugarcoating the difficulty of his mission to return General Motors' luxury brand to prominence. Lately he has been reminding everyone that rebuilding Cadillac is a decadelong project, and he has the support of GM CEO Mary Barra and President Dan Ammann to take the long view, even if the short-term results aren't pretty. But it's not all bad, insists de Nysschen, a lanky 55 -year-old South Africa native who's given to mixing self-deprecating one-liners with elo-
see CADILLAC, Page 29

## CORRECTION

- A Page 14 story in this issue should have said the Ford Taurus was freshened in 2012.


## UPDATE

- Details of a Tesla Motors stock offering on Page 23 of this issue were updated after the page went to press. Tesla increased the numbe of shares it plans to offer to about 2.7 million and now seeks to raise about $\$ 642.5$ million.


## "Associates get tired. Robots don't get tired. They do the same work on Monday as they do on Friday in first shift or second shift."

George Graber, Honda Manufacturing of Alabama


Above, engines built at Honda's Lincoln, Ala., plant; below right, an engine is handled by one of the factory's robots.

## SOLUTION: ROBOTS

Honda creates automated environment at Alabama engine plant


This article continues our report on the innovative strategies of three Japanese automakers that build engines in the U.S. Last week we looked at how Infiniti is instilling a culture of craft work. This week we examine Honda's decision to maximize its use of robots.


## Lindsay Chappell Ichappellecrain.com

INCOLN, Ala. - Honda found itself at a crossroads here a few years ago. After years of building lighttruck engines with what was considered one of the industry's most efficient processes, Honda realized what it had been doing was no longer good enough.
As the U.S. industry braced for more demanding federal fuel economy regulations, Honda saw a future in which it would need more engines than its factory here could make, a future in which it would want more flexibility to change which engines it builds.
Its solution? Robots.
Lots of them.

## COMING NEXT

Aug. 24: A St. Louis family stamping business evolves into a Toyota keiretsu. (-1, ROBOT: Honda factory managers and workers explain See the automation in action: autonews.com/hondarobots

Honda has changed its approach to engine- and vehicle-making and overhauled its 15 -year-old process in Lincoln to create one of North America's most automated environments. The automaker installed 92 advanced robots some of them built from scratch to perform assembly tasks Honda had never attempted before - and designed a fac-
tory that turns raw aluminum ingots into finished V-6 engines through a process that is 75 percent automated. Before the new system was launched this spring, Honda's engine-making had been about 30 percent automated.
Robotic arms now carry castings and casings from station to station, meticulously install heads and gaskets, insert pistons and use infrared cameras to ensure the work has been done correctly. Honda has reduced its engine work force from about 340 people last year to 240 on two shifts today. And Honda executives say that number will come down further as the robotic system gets up to full speed and proves itself.
$\overline{\text { see HONDA, Page } 29}$

## Fine-tune your marketing message with help from experts



Hardy: BMW of North America marketing chief


Oosthuizen:
Heads Porsche
N.A. marketing

With a constantly changing marketing landscape, how do you ensure that your message is on target and reaching new and diverse consumers?
Five influential automotive marketing executives will speak on that topic at the Automotive News Marketing Seminar on Sept. 22 at the New York Marriott Marquis.
"Marketing's New Mantra: Diversity, Flexibility and Mobility" is the theme of the event.
The panelists:
■ Alan Bethke, vice president, marketing, Sub-
aru of America

- Tony DiSalle, U.S. vice president, marketing, Buick and GMC
■ Trudy Hardy, vice president, marketing, BMW of North America
- Andre Oosthuizen, vice president, marketing, Porsche Cars North America
■ Russell Wager, vice president, marketing, Mazda North American Operations.
The event attracts more than 700 members of the East Coast marketing community. Admission is $\$ 295$, or $\$ 2,750$ for a table of 10 . AN


## Key facts

What: Automotive News Marketing Seminar
When: 12:30 p.m. Sept. 22
Where: New York Marriott Marquis
Cost: \$295 for a ticket, \$2,750 for
a reserved table of 10
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Three views of the BMW Concept M4 GTS, which will be sold in the United States.

## Special edition M4 concept touts BMW tech

## Diana T. Kurylko

## dkurylko@crain.com

BMW is showcasing new technologies on a concept version of the first special edition M4 coupe, which it showed last week.
The Concept M4 GTS, which will be sold in the United States, debuted at the Pebble Beach Concours d'Elegance.
A production version will be unveiled later this year, but not at the Frankfurt auto show in September, said a BMW spokesman. Pricing, how many will be made and other details will be released closer to the production car's debut, he said.
The Concept M4 GTS is also "racetrack ready," the spokesman said.
The concept features new technologies that will appear on production vehicles later this year, including a water injection system and organic light-emitting diode taillights.
BMW has produced several editions of the M3 - the sedan that shares technologies and architecture with the two-door M4 - but never homologated them for U.S. sales.
BMW also showed the 3.0 CSL Hommage R in honor of its 40th anniversary in North America. The show car, which won't be produced, celebrates "the heady racing success of the BMW 3.0 CSL in 1975," BMW said. AN

technology from
startups I PAGE 22

## "think the hardest thing is finding s out there in the startup ty, and not investing in companies that really don't have the ability to fulfill the promise of the potential." <br> Bill Coughlin, CEO of Ford Global Technologies

## A FRESH START

Automakers scout the startup world for next-wave technology

## Vince Bond Jr. <br> vbond@crain.com

$\square$f there was ever a perfect time for a startup to gain a foothold in the car business, that moment is now. Innovation from startups is trickling into the auto industry in areas ranging from driver-assist technologies and infotainment to mobility - where outsiders with fresh ideas are stepping up in hopes of finding a niche in the movement of people, goods and services.
Automakers, who know it's risky to ig-


Buczkowski: Ford prefers long-term ties. nore this fountain of ingenuity, are forming relationships with companies through endeavors such as "hackathons," in which developers devise apps during competitions, and startup accelerators. "The automotive industry looked at how startups have impacted the technology industry over time," said Eric Blumbergs, a senior engineer with Honda R\&D Americas. "You look at companies like Google, Facebook [that] basically came out of nowhere. I think we realized we have to really get close to these types of companies.
"You can look at the ride-sharing companies, how fast they came out of nowhere. That can really transform the whole business model of automotive."
Manufacturers aren't afraid to acquire startups if they see chances to explore


> STUDYING STARTUPS: Profiles of three auto-related startups I PAGE 32 | More online: autonews.com/startup $\bullet \bullet$
new business models, either.
This was evident last year when Daimler AG, looking to expand its reach in the mobility segment, scooped up intermodal transportation app RideScout for
an undisclosed sum
Automakers also are open to investing in startups even if they don't acquire them. GM Ventures has invested in companies that specialize in areas such as wireless charging for mobile devices, biofuels and solid-state batteries. General Motors formed its venture capital subsidiary in 2010.
Working with startups not only exposes automakers to new technology, it introduces them to new ways of looking at problems. At the same time, automakers have to school eager startups about the inner workings of mass production - a lengthy process that involves finding larger suppliers to integrate startups' new technologies into vehicles.
One key challenge lies in discovering
$\overline{\text { see STARTUPS, Page } 32}$

## Add bays? Tool helps FCA stores decide <br> puts - adding or subtracting technicians,

## Dealers can crunch service op numbers

## Larry P. Vellequette

## vellequette@crain.com

DETROIT - Fiat Chrysler today, Aug. 17, is introducing an online analyzer that enables dealers to forecast potential returns from expanding their service operations.
FCA US believes its roughly 2,600 Chrysler, Dodge, Jeep, Ram and Fiat dealerships need to add 5,000 service technicians, 1,200 service advisers and about 6,000 service bays by 2018 to keep up with growing consumer demand.
The reason: Growing sales and hundreds fewer dealerships than before bankruptcy -
along with millions of re called vehicles to fix - can mean long waits for service and potentially unsatisfied customers at FCA US dealerships.
The analyzer uses a dealership's existing service


Gorlier: First be more efficient. numbers, along with registration data that map active and inactive customers within a geographic region, to paint a picture of the dealership's service operation. Then, the user is able to change various in-
changing techs to four 10 -hour weekly shifts or three 13 -hour weekly shifts, or adding service bays - to see how the costs and potential revenues from the department are affected.
The analyzer also lets dealers see the potential financial impact of improving the percentage of customers still coming in for service one year after purchasing new vehicles. Now, almost two-thirds of customers who buy new vehicles from FCA US dealerships are no longer visiting the dealerships for service one year after purchase.

## Should I add bays?

To help FCA US dealers plan possible expansion of service operations, an online tool from the automaker crunches such data as these.
$\square$ A dealership's current service financials

- The number of potential customers in the dealership's trade area
- The financial effect of adding techs and bays or changing techs' weekly shifts
- The impact of keeping a higher percentage of service customers one year after a new-auto purchase

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## Redesigned Mercedes C-class coupe gets sleeker roofline

## Amy Wilson <br> awilson@crain.com

The redesigned 2017 Mercedes-Benz C-class coupe, with C300 and C300 4MATIC models, is based on the redesigned C-class sedan that debuted in 2014. The coupe shares interior design with the sedan but has a distinct exterior design with a lower, sleeker roofline.
Mercedes says it wants to set a new competitive benchmark for technology, design and performance in the small luxury coupe segment. The redesigned coupe is bigger,
lighter and handles better than its predecessor, the company said last week upon releasing preliminary specs and photos.
The C300 will be powered by a $241-\mathrm{hp}, 2.0-$ liter turbocharged inline-four engine, replacing a $201-\mathrm{hp}$, 1.8 -liter turbocharged in-line-four. The coupe also gets an array of standard and optional semiautonomous driving systems.
The C-class coupe is 3.7 inches longer and 1.6 inches wider than the outgoing version, with a wheelbase that is 3.1 inches longer That means more spaciousness for the dri-
ver and front-
seat passenger and more shoulder, elbow and headroom in all seats, Mercedes says. But vehicle line chief Christian Frueh told Automotive News that the sleeker roofline will mean less trunk space and reduced rear seat room.
The coupe will debut next month at the Frankfurt auto show and go on sale in the U.S. next spring. A high-performance AMG model and a convertible are expected to go on sale in the fall of 2016.
Mercedes is skipping the 2016 model year

2017 Mercedes-Benz C-class coupe
for the C-class coupe, but the 2015 C250 model remains on sale until dealer inventory runs out.
Mercedes isn't releasing pricing yet but a starting price in the low- $\$ 40,000$ range is expected. The C300 will have higher levels of standard equipment than the outgoing model. A typically equipped C300 likely will be in the upper- $\$ 40,000$ range. $\mathbf{A N}$

Jens Meiners contributed to this report.


## Concept could hint at Hyundai luxe coupe

OS ANGELES - Hyundai Motor Co.'s Vision G concept with self-opening doors, unveiled here ahead of the Pebble Beach Concours d'Elegance, signals that a coupe may be next to join the brand's luxury-car lineup of the Genesis and Equus sedans.
Hyundai executives have expressed interest in a more luxurious replacement for
the Genesis Coupe, which has been on sale since 2009 but was not updated when the Genesis sedan was redesigned in 2014.
The concept, powered by a 5.0 -liter V-8, hints at a possible move within Hyundai's lineup to establish a luxury subbrand, Peter Schreyer, chief design officer for Hyundai and sibling brand Kia, said.
"This represents an inspiration for our future family of vehicles," he said.
Ahead of its debut, Hyundai's coupe went by the code-name HCD-16, with the initials standing for Hyundai California Design. In early 2013, Hyundai foreshadowed its next-generation Genesis with a concept called HCD-14.

- Gabe Nelson and David Undercoffler

Cadillac 'definitely' bringing diesels to U.S. in several years

- LKHART LAKE, Wis. - Cadillac will launch diesel-powered models in the U.S. early in the next decade, said the brand's president, Johan de Nysschen.
At a press event here, de Nysschen said Cadillac is working on four- and six-cylinder diesels that are expected to debut first in Europe, in around 2019.
"We will definitely bring them to the U.S.," de Nysschen said.
He did not say which models would be powered by the diesels. Luxury rivals Audi, BMW, Mer-cedes-Benz and Porsche offer diesel on select models.
Cadillac has an unfortunate history with diesels. Several models produced in the late 1970s and early 1980s were offered with the Oldsmobilesourced 5.7-liter V-8 diesel that suffered quality problems.

De Nysschen:
Cadillac is working on four- and sixcylinder diesels.

Freshened Lexus LX gets 8-speed, updated interior and exterior

 ONTEREY, Calif. - For $\mid$ inch infotainment screen in the re 2016, the Lexus LX gets a dramatically updated interior and exterior, with a more aggressive version of the Lexus spindle grille, LED headlights, revised taillights, and new rear bumper and wheel options.
Inside, the SUV gains a new 12.3-
vamped dashboard. A new eightspeed automatic transmission replaces the former six-speed, and an adaptive variable suspension keeps potholed roads at bay.
A new standard suite of safety features includes adaptive cruise control, precollision braking with pedes-
trian detection and lane-keeping assistance.
Lexus showed off the freshened LX, one of its most profitable models, last week at this monied coastal enclave during Monterey Car Week.
Pricing will be announced closer to the on-sale date this fall.

- David Undercoffler


# DELIVERING MORE THAN EXPECTED FOR CHEVY DEALERS. 




Toyota figures that when the 2016 Tacoma goes on sale on Sept. 10, the problem won't be selling the truck but building enough to meet demand.

## Updated Tacoma gets timing right

## As competition grows, so does consumers' appetite for small pickups



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## David Undercoffler

$\rightarrow$EATTLE - Hollywood couldn't have scripted a better time for Toyota to launch its redesigned Tacoma. The midsize-pickup market is in the middle of a comeback. Toyota can't build enough of the outgoing Tacomas to meet de-mand-despite the fact that the current generation of the pickup has been around for a decade and is a dinosaur by industry standards. Meanwhile General Motors waded back into the midsize market last fall with its Chevrolet Colorado and GMC Canyon, and has been rewarded by robust sales and the Colorado's Motor Trend Truck of the Year award.
Fueled by GM and Toyota's success, the market share for these smaller pickups quickly jumped to 2.1 percent of the light-vehicle market this year through July, according to the Automotive News Data Center, up from 1.5 percent a year earlier. Analysts expect that growth to continue at least through 2016.

So where were all these buyers hiding?
"This is basically coming from the strength of the market," Bill Fay, Toyota Division general manager, told Automotive News at the press launch for the Tacoma here. Thanks to easy credit and low gasoline prices, "we've got a $10-$ year-old truck that's getting very little market-


The Tacoma gets its first redesign in a decade.
ing support but has a huge amount of support in the marketplace," Fay said.
This means when the 2016 Tacoma goes on sale on Sept. 10, the problem won't be selling the truck, but building it. Inventories of the outgoing version dwindled to below a 15-day supply in July, and that's after Toyota added a third shift at its Baja California, Mexico, plant in April.
In addition to a favorable economy, the new models from GM and Toyota are bringing with them new levels of refinement, capability and size that smaller pickups previously didn't offer. That's helping them lure buyers out of everything from midsize sedans to full-size pickups.

Touch-screen navigation systems, quieter cabins, heated leather seats and premium sound systems are now just as common in a midsize pickup as any other segment. Toyota's 2016 Tacoma will even offer a new Limited trim level for the first time, which adds a moonroof to that list of goodies.
"The compact truck segment had gotten pretty stale and it wasn't competitive with other segments," said Ed Kim, vice president of industry analysis at AutoPacific. "All of a sudden that's no longer the case. The arrival of these trucks is really speaking to a consumer need that has been unfulfilled."
Consumers' increased appetite for sophistication should also bode well for Honda's upcoming Ridgeline truck, set to debut in 2016. The original model - on sale from 2005 to 2014 - was derided for not being a "true truck." But consumers should have a newfound appreciation for the added refinement the Ridgeline's unibody platform offers, Kim said.
An uptick in capability and size is another plus for what were once regarded as compact pickups. At 18.7 feet, a long-bed Colorado crew cab is half an inch longer than Chevy's full-size Suburban SUV. The new Tacoma grows about
see TACOMA, Page $\mathbf{3 0}$

## Clout or count? NAMAD debates strategies

## Stronger operations trump store ownership, dealer says

## Arlena Sawyers

MIAMI BEACH, Fla. - How best to promote minority dealers? A fire-side-chat session at the National Association of Minority Automobile Dealers' convention here last month aired that long-running debate.
Robert Johnson, chairman of RML Automotive, the nation's largest black-owned dealership group, argued that minority dealers should consider joining forces with each other and other partners to create bigger, more robust dealership groups, even if that meant they don't have a majority stake.
His view is contrary - at least in part - to NAMAD's long-standing position that minority dealers hold
or strive for controlling interest in their stores.
"Should the goal be more minority dealers or should it be more larger, scalable and efficient minority dealers?" Johnson asked during the talk with NAMAD President Damon Lester.
"If that means fewer dealers but you got more scale and you've got more clout and you've got more access to capital and you can employ more people and you can create more value for the dealership" and the automaker, Johnson said, "I would argue that's a good goal." Lester differed, saying that minority entrepreneurs who go into stores with minority stakes have no management control and often are
"blown out" within 18 months. He also noted that it is difficult for dealers to pass 10 percent of a business to a second or third generation. Last year, NAMAD persuaded automakers to be consistent in following the association's definition of a minority-owned dealership: count only rooftops that are 51 percent or more owned by minorities. Minority operators who own less than a 50 percent stake but have the ability to buy a majority stake over five to seven years, such as those in dealer development programs with a manufacturer, also are counted.
RML, of Lewisville, Texas, ranks No. 23 on the Automotive News list of the top 150 dealership groups


Johnson: More capital


Lester: More rooftops
based in the U.S., with retail sales of 24,175 new vehicles in 2014.
Johnson, whose company manages a $\$ 250$ million private equity fund, said if NAMAD could persuade auto companies to invest $\$ 100$ million in an equity fund dedicated to financing minority dealers, he could raise another $\$ 300$ million. He added: "We'd love taking on another fund." $\mathbf{A N}$

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# Flying high above the competition 

Drone shoots unique videos to Wow customers

## David Barkholz <br> dbarkholz@crain.com

The Jeff Wyler Automotive Family near Cincinnati is going to new heights to wow ve hicle buyers.
The 14-dealership group has purchased a drone - a remote-controlled, unmanned aircraft - to spice up promotions, social media campaigns and vehicle-delivery celebrations, said E-commerce Director Kevin Frye.

## BEST PRACTICES

"In a highly competitive market, the need to differentiate yourself has never been more important," Frye said.
This summer, Jeff Wyler Automotive paid $\$ 1,200$ for the drone with a high-definition, GoPro camera mounted underneath the aircraft.
The camera is gyro-stabilized to minimize bouncing and disorientation while producing high-quality aerial photos and video, Frye said.
Frye, a former U.S. Navy aviator, said the drone is fun to fly. But Jeff


Wyler Automotive has serious plans for it.
Perhaps the coolest use will be to provide customers taking delivery of vehicles with a memorable video. The camera will record salespeople handing over keys, hover shots of the driver through the passenger window and the car leaving the dealership. That's the kind of unique video that customers will want to post
 to their Facebook publicity pages and other social networks, providing Jeff Wyler with indirect publicity, Frye said.
Frye envisions a multitude of other uses for the drone.
He said the Jeff Wyler Automotive video team has started experimenting with aerial shots of inventory lots to show shoppers the wide se-

## Bird's-eye view

The Jeff Wyler Automotive Family has purchased a drone to shoot enticing videos of customers receiving their vehicles. The drone's video also will be used for website, social media and community promotions.
lection that each store offers. The drone can safely fly up to 400 feet for the wide-angle shots needed to show inventory, he said.
Additionally, the video team has started shooting B-roll video and shots of dealership exteriors, logos and vehicles, Frye said.
Those will come in handy because the group sends vehicle videos and photos to shoppers whenever they inquire about a vehicle either electronically or by phone.
Frye said the customary way of getting aerial dealership footage, hiring

Dan Dorsey of the Jeff Wyler group says the drone can be flown by watching a monitor on the ground.
a helicopter, can easily cost $\$ 800$ or more for one go-around. Just having that ability with the drone nearly pays for the cost of it, he said.
Other uses include shooting charitable and promotional events at the stores or highlighting Jeff Wyler's contributions to the community. For example, the drone is being used to shoot the construction site of a new elementary school for the City of Milford, where Jeff Wyler headquarters are located. It also could record parades and fun runs. Most of the videos and photos will be posted to store websites and social media channels, feeding those ever-hungry beasts for fresh content, Frye said.
The Jeff Wyler group ranks No. 39 on the Automotive News list of the top 150 dealership groups based in the U.S. with retail sales of 19,752 new vehicles in 2014.
Frye is no stranger to drones. In 1990, during the buildup to the Gulf War against Iraq, Frye flew on low-altitude missions that required military planes to be wary of early U.S. drones circling battlefields and waterways. That said, Frye and staff still have a learning curve on how best to fly and deploy the drone, he said.
The drone can be flown by watching a monitor on the ground, said Dan Dorsey, Jeff Wyler multimedia production manager. But the team has been using two-person teams with one watching the monitor to see what the camera is shooting and the other acting as a spotter to keep the drone from hitting trees and other obstacles, he said.
Frye said the group is in a trial stage, and there's a chance the video produced eventually will lose the wow factor that makes it desirable today.
That's a risk that the group is willing to take for a leg up on the competition.
"Sure, it could come and go," Frye said. "But when you lead, you have to be willing to bleed." $\mathbf{A N}$

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# Industry must stop wasteful spending before it's too late 

The auto industry must come to grips with its prodigious excess in capital spending.
As explored in this week's installment of the Automotive News series "Industry on Trial" (see Page 24), automotive companies keep reinventing their own versions of common hardware.
Take two prime examples of wasteful spending: 1. Automakers, for the most part, are spending billions to create their own, unique engines and transmissions. In many cases, this is an ego exercise that brings dubious competitive advantage.
2. Automakers must reinvent dozens, even hundreds, of their own parts to satisfy different regulations in each market, even though the parts accomplish essentially the same function.
The spending to comply with differing regulations is clearly wasted. But automakers have little control over that. They do it because they must.
But they can control unnecessary hardware duplication. Surely, not all of the different three-cylinder engine programs introduced or announced by 12 automakers since 2012 are needed.
Duplicating hardware drives up vehicle prices, threatening industry sales volumes. Yet the capital spending continues. Fiat Chrysler Automobiles CEO Sergio Marchionne argues such waste is unsustainable. He projects that every four years, automakers' product development spending equals their net worth. That compares with every 18 or 19 years for pharmaceutical, defense and aerospace companies - industries also noted for heavy capital spending and government oversight.
An obvious answer is for everybody to stop. Global regulators should harmonize rules in the interest of aiding their own domestic automakers. Automakers should standardize under-the-skin parts.
Teaming up is the way to go, as Daimler and Infiniti and others noted in our story have done.
True, the auto industry has a spotty record with joint ventures and alliances. Still, automakers would be wellserved by exploring more partnerships - and while they're at it, investing more in making those tie-ups work. Survival may depend on it.

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## Why JLR picked ‘Detroit East’ aguar Land Rover's selection last Rover intends to build alloy-bodied <br> auto central. Well, last year the U.S. -

$\int$week of Nitra, Slovakia, for its next assembly plant dashed hopes in the U.S., Mexico and Poland.
Was Slovakia's pick just another lowwage choice?
Hardly.
Sure, Slovak wages are lower than those in the U.S. or Mexico, maybe even Poland. But focusing on that misses a bigger point.
The auto industry is on the cusp of global manufacturing parity.
If you invest a billion-plus in a manufacturing facility, you care about far more than today's labor rates. Assembly plants are amortized over decades and last for generations. Lifetime efficiencies outweigh today's wage rates. In 20 years, Slovak wage rates will simply be European pay scales.
What else does a site have? Skilled and productive workers? An established supplier base? What about logistics costs, inbound and outbound? Access to primary markets without heavy tariffs? Technology support? A stable-currency environment?
A decade ago, Slovakia couldn't have landed a plant where Jaguar Land

Rover intends to build alloy-bodied luxury crossovers.
In 2004 I was in Slovakia the week it and nine other countries joined the European Union. Volkswagen's Bratislava factory was the country's only assembly plant. But 30 miles up the E58 motorway in Trnava, I watched a construction crew erecting the third wall of a PSA Peugeot Citroen plant.

I avoided visiting


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## Automotive

News. Zilina at the time because the road through the Carpathian Mountains to get there was narrow and twisting.
Two years later, Kia built its plant in Zilina after a minister busted the national development budget motoway. Slovakia sacked the minister but honored his deal with Kia.
Now Eastern Europe is an
established auto center. Slovakia isn't a frontier; it's smack-dab in the middle of Detroit East, along with Poland,
Hungary and the Czech Republic.
Most Americans think of Detroit as
population 330 million - built 11.5 million light vehicles. Slovakia's 5.4 million citizens built a million, the world's highest per-capita rate. To match Slovakian productivity, Americans would need to build 60 million.
Detroit East now houses 14 assembly plants - up from nine a decade ago all within a 250 -mile radius. JLR's will make 15 . Most have annual capacity to build 250,000 vehicles or more. That excludes other assembly plants in bordering Romania, Ukraine, Slovenia Austria and Germany.
Since the turn of the century, Czechs, Slovaks, Poles and Hungarians have built roads and utilities, beefed up education and paid big incentives to become Detroit East.
Now JLR can pick Slovakia not just for low wages but also for its tariff-free EU location, strong supply base, skilled and productive workers, low-cost logistics, solid infrastructure and lower currency risk from manufacturing inside the eurozone.
That's the new parity in auto manufacturing.

You may email Jesse Snyder at jsnyder@crain.com

COMMENT

## Digital maps are a precious resource

f the global supply of steel, rubber or oil were about to fall into the wrong hands, car companies would be awfully scared.
It's the reason the OPEC oil embargo in the early 1970s sent the auto industry on a scramble for alternatives to foreign oil. It's the reason Henry Ford, sick of doing business with a British monopoly, tried setting up his own rubber plantation, Fordlandia, in the Amazon rainforest.
It's the reason China's control of the global supply of rare earth minerals, crucial to electric cars, is seen as a new geopolitical risk.
And it is the reason Audi AG, BMW AG and Daimler AG, which compete against one another so fiercely in selling cars, were willing to set aside their differences and build a consortium to acquire Here, the mapping unit of Finnish telecom company Nokia.
High-quality digital maps, which will play a crucial role in the connected, automated cars of the future, have basically become a critical resource to the auto industry - the new oil.
There are a few map suppliers, but none as big as Here, which claims to provide maps for 80 percent of cars with in-dash navigation systems.

Along with TomTom and
OpenStreetMap, a new alternative that relies on public contributions the way Wikipedia does, Here is the only real alternative to doing business with Google Inc.
Under the acquisition announced this month, the German automakers would pay 2.8 billion euros ( $\$ 3.1$
billion) for control of Here, which would continue to be run by independent management. The automakers say they aren't trying to keep the company's maps for themselves or raise prices to competitors to extract profit. Instead, they say,

Gabe Nelson is

## Automotive

 News' Silicon Valley reporter. they are treating maps like a public utility for the industry's common good."With the joint acquisition of Here, we want to secure the independence of this central service for all vehicle manufacturers, suppliers and customers in other industries," Daimler CEO Dieter Zetsche said in a joint statement.

To be sure, digital maps aren't a physical commodity like oil. They are hardly tied to geopolitics. There is no danger of a hostile nation pinching off the world's map supply.
Yet maps are a scarce resource.
Building a map database that is sufficiently detailed and reliable to be useful is a hugely expensive endeavor. That means enormous barriers to entry for anyone who might wish to compete against the owners of existing map databases.
If the world's entire supply of roadway maps were to be owned by companies that do not share automakers' core interests - say, by Apple and Google - it could have huge consequences for the evolution of the auto industry.
The strategists at Audi, BMW and Daimler deserve credit for recognizing that risk and mobilizing the resources to neutralize it. Now others in the industry must hope that the German automakers will make good on their word and sell Here's maps to the rest of the industry as a public good, rather than becoming monopolists themselves.

You may email Gabe Nelson at gnelson@crain.com.

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## future product

# PART 5: FORD LINCOLN <br> Ford enjoying product-blitz payoff <br> earnings in the second quarter. Ford <br> respect to hybrid and plug-in vehi- 

Dnbunkley@crain.com ETROIT - After two of its biggest new-vehicle launch years in history, Ford Motor Co. will slow things down a bit while it enjoys the payoff.
Most of its most important, highvolume nameplates, including the F-150, Explorer, Edge and Mustang, have been redone. Sales of most of those vehicles are up, and so are transaction prices, leading the company to post record North American
executives are promising an even stronger performance in the second half of the year as F-150 inventories return to normal levels.
The next 18 months include a few minor refreshes, a redesign of the Super Duty and the introduction of some relatively low-volume vehicles under the new Ford Performance umbrella, including the GT supercar. Further out, Ford's product plan for 2018 and later appears to be somewhat in flux, particularly with
cles. Contract negotiations with the UAW this fall also mean final decisions on where to build some products are yet to be made.
Over at Ford's luxury brand, Lincoln, the future is looking brighter. Ford CEO Mark Fields is devoting more resources and attention to the brand than it got from Alan Mulally. Executives hope the MKX, arriving this summer, and the Continental, on the way in 2016, finally turn the tide for Lincoln. AN

## WHAT DO THE TERMS MEAN?



Nick Bunkley covers Ford Motor Co. for Automotive News.

Freshen: Minor changes to interior and exterior, such as new grille, fascia, front and rear lights or seat surfaces.

- Re-engineering: Significant engineering changes, such as revised powertrain, chassis, suspension, center stack or interior. Often includes some new sheet metal.
- Redesign: New platform, powertrain, interior and sheet metal. Engine and transmission could be carried over.
New: A nameplate added to the lineup.


# More aluminum and more power 

## Metal makeovers, performance cars on way

## Nick Bunkley

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The Ford brand will get an alu-minum-bodied Super Duty and several new high-perfor mance cars in the coming year Most of its lineup has been recently updated, and another significant round of redesigns is expected just before the end of the decade.
F-150: If you haven't heard, the F-150 was redesigned for 2015 with an aluminum body that helped the truck drop 700 pounds from the previous generation. After lengthy retooling shutdowns at both plants that make the $\mathrm{F}-150$, inventories are rising and projected to return to normal levels by the end of September. F-series sales volumes have fallen slightly because of the changeover, but transaction prices have soared, contributing to record North American profits in the second quarter. Ford is responding to customer de-
mands for high-end F-150s by reintroducing a $\$ 60,000$-and-up Limited trim for the 2016 model year. A Raptor highperformance version, unveiled in January, is on tap for 2016.

Sync 3 infotainment system to replace MyFord Touch. The F-150 will get Ford's new 10 -speed transmission, developed with General Motors, probably for the 2017 model year.
Super Duty: Ford has said it's putting

## TIMELINE



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# Lincoln splitting with split-wing grille <br> Continental, 2 more new 

nameplates expected

## Nick Bunkley nbunkley@crain.com

incoln is shifting away from two polarizing features: alphanumeric names and the split-wing grille. By the time the Continental arrives in mid2016, the MKT will be the only vehicle that's more than about two years old. Executives have said the brand will gain two more nameplates by 2020 .
MKZ: Lincoln's best-selling nameplate gets a refresh in 2016, with the most noticeable change being the loss of its split-wing grille. Spy photos show Lincoln is moving quickly to adopt the more rectangular face of the Continental on other vehicles. The photos also show new headlights and exhaust tips but minor alterations otherwise. The refresh also will replace MyLincoln Touch with Sync 3. A full redesign is scheduled for 2019. Whether the MKZ moniker will be dropped at that point for an actual name (it was originally known as the Zephyr) remains to be seen.
Continental: The Continental will be built in Flat Rock, Mich., on a stretched version of the Ford Fusion's CD4 platform. It will be offered in front-wheel drive and all-wheel drive in its first generation. The production car is said to be extremely close to the concept version, unveiled in the spring at the New York auto show, without so much interior chrome or the tablet computer built into the rear console. Spy photos show that the subtle electronic door handles built into the chrome beltline are part of the final design. The engine is a 3.0 -liter, EcoBoost V-6 that's exclusive to Lincoln. Production is set to begin around April 1.
MKS: The 2016 model year will be the MKS' swan song, to hardly anyone's dismay. Sales have fallen each year since 2012, and its departure will mean Ford can instead build about 10,000 more Explorers at the Chicago plant that makes both models.
MKC: Introduced in 2014, the MKC has been a hit for Lincoln, both in the U.S. and China. A redesign could come in 2018, just before or right around the time when the Ford Escape is due for one. Word is there probably won't be anything significant done to the MKC before the redesign.
MKX: The redesigned MKX is Lincoln's

fourth new vehicle in four years, completing a much-needed overhaul of its core lineup. Sales, down 33 percent in the first half of the year, jumped 27 percent in July.
The MKX is loaded with technologies that are new to Lincoln, including adaptive steering, precollision assist and a 360 -degree camera. A front camera deploys from behind a retractable Lincoln star badge in the center of the split-wing grille - likely the last time this design appears on a new Lincoln. But the MKX has to wait for the 2017 model year to get the new Sync 3 infotainment system.
The MKX has better handling and a quieter interior than its predecessor, with a package of ride-enhancing features called Lincoln Drive

The standard 3.7-liter V-6 generates 303 hp and 278 pounds-feet of torque, or buyers can upgrade to a 2.7 -liter, EcoBoost V-6 that's rated at 335 hp and 380 pounds-feet of torque. Four up-level Black Label themes are available, including two new ones inspired by 1920s Paris ("The Muse") and horse racing ("Thoroughbred").
The MKX is the first Lincoln to benefit from the brand's 10 -year partnership with Harman's high-end Revel division; Revel created 13- and 19-speaker systems specifically tuned for the acoustics of the MKX.
Aviator: Sources said Lincoln plans to add a large crossover on the same platform as the Explorer to fill a gaping hole in its lineup. It's likely to bring back the Aviator name, which was retired in 2005. Pro-

alcrships until early 2019
MKT: The MKT finally could reach the end of the road in late 2018, just before the Aviator arrives.
The MKT is sold primarily to the livery fleets that used to buy black Town Cars, but with the Continental providing a much more appealing option starting next year, it can bow out before causing further embarrassment.
It's been more than two years since U.S. dealerships sold even 600 MKTs in a single month.
Navigator: Along with the Ford Expedition, the Navigator is getting an aluminumintensive redesign in 2017 as it moves to the F-150's new platform. It was re-engineered for the 2015 model year, gaining a 3.5 -liter, EcoBoost V-6.
Coupe or small car: Lincoln has promised two new vehicles by 2020, not counting the Continental. The Aviator will be one, but the second remains unclear. There have been persistent rumors about a Ford Mustangbased coupe, but it's not likely within the next few years.
Lincoln is one of the few luxury brands without a small sedan, but demand has been low on that end of the market.
"We want to cover the core luxury segments" before entering more niche parts of the market, said Matt VanDyke, di-
The Continental is said to be close to the concept version.

## FORD

continued from Page 14
are on the horizon. Currently built in Spain, the Transit Connect is one of the possibilities to replace the Focus at Ford's Michigan Assembly Plant after production ends there in 2018.

Transit: The Transit, introduced to the U.S. in 2014, is far and away the leading commercial van in the U.S. this year, doubling up on the Chevrolet Express through July. It gets Sync 3 for the 2016 model year.
E series: Mostly replaced by the Transit, the E series continues in cutaway and stripped chassis form for business customers.
Subcompact crossover: Ford's U.S. dealers have nothing to compete with the recently introduced Chevrolet Trax and Honda HR-V. The most likely way to take care of that is to start importing the subcompact EcoSport possibly with a different name to reduce pronunciation confusion with
dia. Don't expect it to arrive before late 2017, if not a year or two after that. Ford had to give the vehicle a hurried face-lift for the 2015 model year in response to poor sales in Europe, and it doesn't want to botch the launch here by rushing it. A recent report by The Economic Times of India said Ford is seeking suppliers to support building at least 90,000 EcoSports a year for the U.S., starting in October 2017.
Escape: The 2016 version of Ford's topselling crossover is one of the first vehicles to get Sync 3. A refresh is on tap for the 2017 model year. Spy photos show styling changes that borrow from the redesigned 2015 Edge, with a larger grille and
from the instrument panel to the console between the front seats, creating more space for audio and climate controls.
A full redesign of the Escape is expected in 2019, when it likely will be offered with a 1.5liter, four-cylinder engine and nine-speed transmission. A hybrid version is likely to return at that time.
Edge: A redesigned Edge went on sale in March as the first Ford vehicle to come with an EcoBoost engine as standard equipment. Ford gave the Edge a larger interior, improved its capabilities to allow towing with the base, 2.0-liter engine and added high-tech features such as park as-

GT production is limited narrower headlights. Inside, narrower headlights. In
the gearshift moves
sist that works for both parallel and perpendicular spaces. After an abbreviated 2015 model year, the 2016 version gets Sync 3.
Explorer: Sales of the Explorer have more than quadrupled since hitting a low point in 2009, at the end of the Explorer's life as a body-on-frame SUV. It was refreshed so substantially for the 2016 model year that Ford considers it to be a new generation. The three-row crossover has new front and rear styling, a more upscale-looking interior and a new, 2.3-liter EcoBoost engine. No Sync 3 until next year, though, because of an early start in production.
Dealers began selling most trim levels over the summer, but the top-of-the-line Explorer Platinum - with a sticker price of $\$ 53,495$ including shipping - arrives in September as Ford taps into growing demand for high-end utility vehicles.
The Explorer likely moves to Ford's versatile CD6 platform with its next redesign in 2019.
Flex: It's highly profitable, it sells well in

## future product pipeline

## FORD

continued from previous page
California and it has a cultlike following among owners. But because the Flex is the Ford brand's least popular nameplate and rides on an ancient, Volvo-derived platform, it's unlikely to make it to a second generation. Sources said Ford recently gave the Flex a reprieve until late 2018, because why not squeeze as much revenue as possible out of this quirky, threerow crossover until retiring its platform when the Explorer gets a redo?
Expedition: The Expedition and Lincoln Navigator will switch from steel bodies to aluminum shortly after the Super Duty, which is built at the same plant.
A 2014 report on Ford's aluminum strategy from CLSA Ameri cas analyst Emmanuel Rosner listed the changeover as happening in July 2016, but sources said it should actually be about a year later than that.
Ford will be looking to finally gain some ground on Chevrolet, GMC and Jeep in the large SUV segment.
Fiesta: Ford is due to redesign the Fiesta in 2018, when production is widely expected to shift from Mexico to Thailand. But sources say the company instead could replace the Fiesta with a new, Mexico-built, subcompact car, with or without the Fiesta name.
Whatever route it chooses, Ford likely will offer a car that's larger han today's Fiesta to better compete with the Honda Fit and address complaints about a cramped back seat.
It's expected to lose its dual-clutch transmission, another source of customer frustration, possibly to be replaced by a continuously variable transmission.
Focus: Ford said in July that its Michigan Assembly Plant will stop building the Focus and C-Max in 2018, when they are redesigned. Focus production is expected to leave the U.S. for Mexico at that time, potentially replacing the Fiesta in Cuautitlan. Sources say the Focus will get a more rounded look like the Fiesta and also drop its dualclutch transmission.
The high-performance Focus RS, coming to the U.S. for the first time, arrives in 2016 for what is expected to be a two-year run. The RS will be imported from Germany, and its 2.3-liter, four-cylinder EcoBoost engine will generate more than 315 hp, but Ford hasn't divulged full specs yet.
C-Max/new hybrid: Sales of the C-Max have plunged since Ford twice restated the car's fuel economy ratings and compensated owners for the discrepancy.
Ford is working on a vehicle that likely would replace the C-Max in 2018 and be offered in a similar variety of hybrid formats but without the baggage of the C-Max name
The new hybrid, code-named C240, would be designed to take on the Toyota Prius more directly than the C-Max, which lost its marketing advantages when the mileage ratings were restated. It could be built at Michigan Assembly, along with
other hybrid vehicles to replace Focus production.
Fusion: Ford's best-selling U.S. vehicle after the F series will get a minor face-lift in 2016 to give it a more upscale appearance.
Spy photos show new headlights, taillights and bumpers while the Aston Martin-esque grille remains. When it's redesigned in 2019, the Fusion likely will move to a smaller platform, making it lighter and more fuel efficient.
Taurus: Ford unveiled a redesigned Taurus for China this year but has steadfastly refused to discuss the car's future in North America, where sales have fallen off sig-
nificantly. It appears the current version of the Taurus, introduced in the 2009 model year and freshened in 2011, will remain on sale here for at least two more years. If sales here continue to slide, Ford ultimately could decide to pull the plug on a North American Taurus and instead focus on China, where large sedans are more appreciated these days.
Mustang: Since the Mustang's redesign for the 2015 model year, sales have soared in the U.S. - blowing away the Chevrolet Camaro, which is months away from its own overhaul - and demand in overseas markets continues to grow.

The Mustang Shelby GT350 and GT350R arrive this summer. The GT350, priced at about $\$ 49,000$, mates a six-speed manual transmission with Ford's first-ever flatplane production V-8, generating 526 hp and 429 pounds-feet of torque.
The GT350R, a \$13,500 upgrade, cuts 60 pounds by swapping the aluminum wheels for carbon fiber. The R also forgoes air conditioning, a back seat and an audio system to make it more nimble on the track.
For the 2018 model year, the stan-dard-issue Mustang may get a new front fascia and a 10 -speed automatic transmission. A source said

Ford will offer a Mach 1 edition around the same time. The next major update would be due in 2019 or 2020.
GT: The GT, quietly designed in a hidden basement room, will generate more than 600 hp with its twin-turbo, 3.5 -liter EcoBoost V-6. Ford will race the aluminum and carbon-fiber supercar in next year's 24 Hours of Le Mans and start selling it in late 2016, but probably not to you. Production will be limited to 250 cars a year, and the price is expected to come in around $\$ 400,000$. They'll be made in Markham, Ontario, by Multimatic Motorsports. AN

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# 8\% margin? Nissan's Mann has a plan 

## Exec: Goal won't be easy but it's doable

## Hans GreimeI

 hgreimel@crain.comYstands for the goal of an 8 percent Trevor Mann stacks hi canned beans upside down so the beans settle at the top. With one fluid motion, he can pull a can down from the cupboard, peel the pull-tab top and dip into a perfectly mixed puree, as the beans gravitate downward.
That sort of fanatical efficiency has led Mann, over 30 years, from the factory floor at an assembly plant in Britain to his post as Nissan Motor Co.'s chief performance officer, where he leads a drive to improve profit margin and plant productivity.
His drive is paying off.
In the quarter that ended June 30, Mann helped Nissan get within striking range of a long-elusive goal that CEO Carlos Ghosn wants achieved by March 31, 2017: a global operating profit margin of 8 percent.
That goal is enshrined as the second " 8 " in Ghosn's Power 88 multi-


Trevor Mann's task: Replicate Sunderland's success worldwide.

He also has broken annual productivity targets into quarterly milestones that are less imposing to the six regional heads reporting to Mann. "How do you eat an elephant?" he asks. "One bite at a time." Mann, a manufacturing engineer, keeps a traditional Japanese kite in his office that was given to him by
the man who initiated him to Nissan's production methods some 30 years ago at the company's Oppama plant south of Yokohama.

## Wait or fight?

Mann had been with the company just two weeks in Britain when he was sent to Japan for three months of training at the hands of now-retired taskmaster Masaru Kodama. "He was very thorough and made sure we got the detail right. And he was very persistent with me," Mann said. "He taught me about much more than just building cars."
That training paid off in the mid2000s. Mann had entered Nissan as a foreman at the country's Sunderland assembly plant in 1985. Two decades later, Mann and then-plant manager Colin Dodge were scrambling to keep Sunderland afloat.
They brought suppliers into the plant to lift efficiency and cut logistics costs. They also diversified its procurement base to eurozone suppliers to better balance exchange rate losses when the British pound swung against the euro.
"We had two choices. Wait and see what happens or stand up and fight," Mann said. "And we decided to stand up and fight."
Thanks to the overhaul, Sunderland won production of the Qashqai compact crossover - and the risk it entailed. The Qashqai was pioneering a new, untested segment. The vehicle ended up being a huge hit. Sunderland has produced more than 1.5 million Qashqais since.
In the early 2000s, the factory made 300,000 vehicles with 5,000 workers, Mann said. By the late 2000s, thanks to the efficiency tweaks, it was churning out 500,000 vehicles with 5,500, he said.

## 'British mafia'

Mann emerged as part of Nissan's self-styled "British mafia," a group of British executives who eventually took global roles at the automaker's Japan headquarters. Others included the now-retired Dodge, Mann's predecessor as chief performance officer, and Andy Palmer, a former executive vice president who left Nissan in 2014 to become Aston Martin's CEO.
"He's a hard-core manufacturing guy," said fellow mafia alumnus Simon Sproule, a former Nissan global communications chief who now handles marketing and communi-

## Trevor Mann

Title: Chief performance officer Company: Nissan
Age: 54
Nationality: English
Responsibilities: Oversees Nissan's regional operations; leads emerging-markets Datsun brand and the global aftersales business unit
Education: Manufacturing and engineering technology, Durham Technical College
Joined Nissan: 1985 as team leader, trim and final assembly, Sunderland plant
First car: Yellow 1983 Mini In his garage: Nissan Skyline Coupe and Leaf, Infiniti QX70 Pet peeve: Inefficiently loaded dishwashers
Quote: "Communication is one of the most difficult things you do. Because once you stand up and say it, then you've got to do it."
cations at Aston Martin, of Mann. "He understood how to screw a car together. He's very disciplined, and the Japanese love discipline.'
Mann's task now: Replicate Sunderland's success worldwide.
Of Power 88's two 8 percent targets, Mann said the 8 percent global market share has slid to December 2017 on the timeline. But the profit margin is still "a must" by spring 2017.
"That's the level that is required of a company of our size in order to generate enough to keep our business refreshing in expansion and investment in new models," he said.
Some analysts say Nissan has momentum on its side.
While China's slowing growth remains a wild card, North America, Europe and Japan are chipping in healthy profits.
"They are starting to knock on the door of that goal, and going forward they have a few things that can help," Chris Richter, an auto analyst for CLSA Asia-Pacific Markets in Tokyo, said of the 8 percent margin goal. "The critical question is whether it's sustainable."
Mann says yes.
"We're not going to dive for the line and do that on the 31st of March 2017," Mann said. "This is going to be a sustainable 8 percent. And I believe we can do that." AN


## Fleet buyers eased off in July

Jesse Snyder
jsnyderecrain.com
Consumers really did overachieve on those unexpectedly robust July auto sales, because many fleet buyers took the month off.
U.S. light-vehicle volume rose 5.3 percent in July, a seasonally adjusted annual selling rate of 17.6 million.
But fleet sales dropped 0.9 per cent in July among the seven best selling automakers that dominate the segment. The group's retail sales rose 6.5 percent.
The slip in fleet sales was due to General Motors, which slashed its fleet sales almost 20 percent while its retail sales jumped 14 percent GM is focusing on retail and cutting fleet, which executives describe as ess profitable.
By contrast, Hyundai-Kia July retail increased 2.8 percent but fleet soared 30 percent. Through seven months
its retail volume is down fractionally, but fleet is 22 percent higher.
The rest of the group recorded July gains in both retail and fleet activity. For decades, the Detroit 3 dominated U.S. fleet markets, especially full-size pickups, SUVs and vans and police sedans.
Import brands have narrowed the gap, though. For instance, Nissan North America has introduced several light commercial vehicles.
The change shows in the model mix. In 2010, the Detroit 3 ranged from 28 and 36 percent fleet sales. Among imports, Hyundai-Kia was high at 17 percent and Toyota lowest at 8.5 percent, excluding Honda which has no factory fleet business. In the first seven months, Ford Motor has a 30 percent fleet mix, GM 24 percent, Hyundai-Kia and Fiat Chrysler are tied at 20 percent, Nissan is at 17 percent and Toyota 11 percent. AN

Retail vs. fleet sales
Estimated retail and fleet volume for July 2015 vs. July 2014

| RETAIL | $\begin{array}{r} \text { July } \\ 2015 \\ \text { retail sales } \end{array}$ | $\begin{array}{r} \text { July } \\ 2015 \\ \text { \% retail } \end{array}$ | $\begin{array}{r} \text { July } \\ 2014 \\ \text { retail sales } \end{array}$ | $\begin{array}{r} \text { July } \\ 2014 \\ \% \text { retail } \end{array}$ | $\begin{array}{r} \text { July } \\ \text { change } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| General Motors | 225,000 | 83\% | 197,100 | 77\% | 14.1\% |
| Toyota Motor | 203,900 | 94\% | 202,800 | 94\% | 0.6\% |
| Ford-Lincoln | 170,800 | 77\% | 162,000 | 76\% | 5.4\% |
| FCA US | 157,600 | 89\% | 149,300 | 89\% | 5.6\% |
| American Honda | 143,400 | 98\% | 133,200 | 98\% | 7.7\% |
| Nissan N.A. | 112,200 | 86\% | 103,400 | 85\% | 8.5\% |
| Hyundai-Kia | 105,500 | 83\% | 102,600 | 86\% | 2.8\% |
| Top 7 | 1,118,400 | 86\% | 1,050,400 | 85\% | 6.5\% |
| FLEET | $\begin{array}{r} \text { July } \\ 2015 \\ \text { fleet sales } \end{array}$ | $\begin{array}{r} \text { July } \\ 2015 \\ \% \text { fleet } \end{array}$ | $\begin{array}{r} \text { July } \\ 2014 \\ \text { fleet sales } \end{array}$ | $\begin{array}{r} \text { July } \\ 2014 \\ \% \text { fleet } \end{array}$ | $\begin{array}{r} \text { July } \\ \text { change } \end{array}$ |
| Ford-Lincoln | 52,000 | 23\% | 50,200 | 24\% | 3.5\% |
| General Motors | 47,500 | 17\% | 59,000 | 23\% | -19.5\% |
| Hyundai-Kia | 21,800 | 17\% | 16,800 | 14\% | 30.4\% |
| FCA US | 20,400 | 11\% | 18,400 | 11\% | 11.1\% |
| Nissan N.A. | 18,700 | 14\% | 18,100 | 15\% | 3.4\% |
| Toyota Motor | 13,200 | 6\% | 13,000 | 6\% | 1.5\% |
| American Honda | 2,900 | 2\% | 2,700 | 2\% | 7.7\% |
| Top 7 | 176,500 | 14\% | 178,200 | 15\% | -0.9\% |

## Joe Verde

## 86\%

$86 \%$ don't end up buying what they said they wanted.
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## Harley-Davidson seeks dealer diversity <br> Arlena Sawyers <br> <br> Diversity at Harley

 <br> <br> Diversity at Harley}
## sawyers@crain.com

MIAMI BEACH, Fla. - Harley Davidson Motor Co., whose dealer network and customer-base are mostly white men, wants to become more culturally diverse to match an increasingly diverse population.
That's why John Nowicki, the motorcycle maker's manager of dealer development, has attended the annual National Association of Mi nority Automobile Dealers confer ence for three straight years.
Operational similarities between selling cars and selling motorcycles make car dealers good candidates for Harley-Davidson dealerships, he said.
"We want to become culturally diverse in our dealer network," Now icki said last month during the conference here. "This is a great oppor tunity to talk to a lot of people and see if some are interested in becoming dealers."
Harley-Davidson had 694 dealerships and secondary retail locations as of Dec. 31, the company's most recent annual report said The Harley-Davidson website list 19 U.S. dealership points as avail able.
Minorities operate about a dozen of the active locations, NAMAD President Damon Lester said. Tom

Harley-Davidson wants a more diverse dealer body. Here's Harley's market share among buyers of motorcycles with 601cc and larger engines in several demographic groups. buyers $\begin{array}{lll}2014 & 2008\end{array}$ African-Americans* 54\% 38\% Hispanics* 60\% 45\% White women* 64\% 50\% Adults under $35 \quad 45 \% \quad 32 \%$
*Over age 35
Source: Ha

Moorehead operates two of those stores. Moorehead has been a Harley-Davidson dealer for about 18 months, and he owns BMW, Mini, and Rolls-Royce dealerships, all in the Washington area.
Moorehead said Harley-Davidson's aging dealer body combined with the growing population of minorities in general and those riding motorcycles has helped the company recognize that "they are going to need more people who look like us to sell their brand."
Harley-Davidson's website indicates that at least 60 percent of its sales are to white men older than 35, but that's changing. Sales are growing among minorities, women and people under 35. AN


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GM is introducing tech from startups it has backed. Some Cadillac models feature a wireless phone charger, left and above, from Powermat Technologies. Dynamic Skip Fire software from Tula Technology, top, improves the efficiency of cylinder deactivation.

# GM starts harvesting tech from startups 

Purchasing exec: We're 'sharing the risks and rewards'

## David Sedgwick <br> dsedgwick@crain.com

TRAVERSE CITY, Mich. - General Motors is starting to harvest technology from the 20plus startup companies in which it has invested.
GM global purchasing chief Steve Kiefer said the automaker is starting to install gadgets and technology that were bankrolled by GM Ventures, its venture capital unit. Launched in 2010, GM Ventures is scouting startups with technology related to infotainment, vehicle electrification, fuel economy, advanced materials and autonomous driving.
A few examples:

- New software from Tula Technology Inc. will improve the efficiency of cylinder deactivation. Current technology employs a fixed pattern of deactivation - say, half the cylinders of a V-8 engine. Tula's software, dubbed Dynamic Skip Fire, allows the engine control unit to adjust each cylinder's individual firing pattern continuously.
Several CUE-equipped Cadillac models feature a wireless phone charger designed by Powermat Technologies Ltd. The motorist places the smartphone on a rubberized pad, and an electromagnetic field recharges the battery.
No need for a wire connection. CUE is a smart-phone-like navigation screen that lets the driver control various infotainment features.
During an Aug. 6 presentation at the Center for


Steve Kiefer: "We are fast-tracking innovation into our vehicles."

Automotive Research's Management Briefing Seminars here, Kiefer said GM Ventures is gaining momentum.
"Two or three technologies have started to bear fruit," he said. "We are fast-tracking innovation into our vehicles."
Kiefer says GM is taking other steps to speed the introduction of technology
Previously, suppliers were irked by the automaker's terms-and-conditions contract, which allowed GM to dictate how it would make use of a supplier's intellectual property.
Now "we are getting much more flexible on intellectual property sharing and how we are sharing the risks and rewards" of new technologies, Kiefer said.
And for some of the most costly technologies, GM is sharing development costs with other automakers.
For example, GM teamed with Ford to design a new 10 speed transmission for rear-wheel-drive vehicles. And it is working with Honda to develop a fuel cell that should be ready for a production decision by 2020 .
That sort of collaboration permits economies of scale - a critical factor for fuel cells, which if produced would be built in small numbers.
"We're trying to be the automaker of choice for suppliers," Kiefer said.
"We want you to bring your technology to General Motors first." AN

# Finelli gets serious about improving supplier relations 

Reforms, rethinking bonuses, could add to 'huge shift' in FCA purchasing

## David Sedgwick

## dsedgwick@crain.com

TRAVERSE CITY, Mich. - In various surveys, suppliers have given Fiat Chrysler's purchasing unit low grades. Tom Finelli, the automaker's vice president of purchasing in North America, wants to change that.
On Aug. 6, Finelli told attendees of an industry conference here that his company has launched half a dozen initiatives - big and small to make it easier for suppliers to work with FCA US

## NEWS ANALYSIS

Finelli drew the most attention when he announced the company no longer would require its parts buyers to meet individual cost-savings goals.
But FCA US has other reforms underway, Finelli said. With the aid of its supplier council, the company identified six reforms that would make it easier for suppliers to do business with FCA US. Finelli described two of them.
First, the company purchased more returnable containers for suppliers' parts shipments. Because of a chronic shortage of returnable containers, suppliers have had to use expendable containers - sometimes at their own expense. Second, FCA will compensate suppliers for tooling purchases without requiring a verification process, as long as the tooling costs less than $\$ 5,000$.
FCA also has started holding weekly teleconferences with Tier 1 vendors to share its production forecasts for each assembly plant. That helps suppliers figure out how

"In some ways, it's a little bit of motherhood and apple pie. We are striving to make these changes quickly."

Tom Finelli, FCA US
much overtime to schedule.
The company also has added the Original Equipment Suppliers Association to its supplier council, giving that industry organization a direct pipeline to FCA's purchasing executives.
Finelli conceded that some of these changes were overdue. "In some ways, it's a little bit of motherhood and apple pie," he said. "We are striving to make these changes quickly."
As Finelli acknowledged during his presentation, FCA's relations with suppliers have been strained for years. In May, a survey by Planning Perspectives Inc. rated FCA's supplier relations lower than those of Toyota, Honda, Ford and Nissan. FCA was tied with General Mo-
$\overline{\text { see }} \mathbf{F I N E L L I , ~ n e x t ~ p a g e ~}$

## FCA gives some no-bid contracts to suppliers <br> David Sedgwick <br> suppliers in earlier - well before

## ugwick@crain.com

TRAVERSE CITY, Mich. - Fiat Chrysler is adopting long-term, no-bid contracts to help boost quality and improve the company's relationships with suppliers. Tom Finelli, FCA US purchasing chief, says the automaker awarded business to 24 suppliers for components for the next-generation minivan, part of a pilot project to involve suppliers earlier in vehicle design.
By dropping traditional bids, "it gives us more time to design, validate and launch new components," Finelli said this month at the Center for Automotive Research's Management Briefing Seminars here. "We are bringing
we normally would.
In 2012, then-purchasing chief Scott Kunselman told Automotive News that the automaker had negotiated "a very limited number" of no-bid contracts, and that the company planned to OK more such deals for future projects.
During the seminars, Finelli confirmed that one of those projects is the next-generation minivan. The redesigned Chrysler Town \& Country is due in showrooms in late spring 2016, sources say.
Early results look promising, he said. "In every case, we met our cost objectives for the car," Finelli said. The pilot program shows
 from 2011-14 and pushed the automaker to concentrate more strongly on digital marketing has been hired by Hyundai as its U.S. marketing chief. The announcement ends Hyundai's nine-month run without a


Evans marketing leader. Evans, now 47, was chief marketing officer at Subaru of America until the spring of 2014, when he left to become CEO of software company LotLinx.

## TrueCar probe closed

U.S. antitrust enforcers have closed an investigation into whether auto dealers ganged up against shopping website TrueCar in 2011 and 2012 in order to raise prices, TrueCar said in a securities $10-\mathrm{Q}$ filing. The company said it had responded to a request for documents from the Federal Trade Commission and considered the matter to be closed.

## > Nissan will supply cars for \$5-an-hour campus program

 Nissan will begin supplying cars to college students for $\$ 5$ an hour through a campus carsharing venture by Enterprise Rent-A-Car. The Enterprise venture will offer various Nissan nameplates on about 90 U.S. college campuses The $\$ 5$ expense includes insurance and fuel costs.
## > Tesla seeks \$500 million via stock sale

Tesla filed to offer 2.1 million shares to raise about $\$ 500$ million to expand the business beyond the addition of an SUV next month. The company said the proceeds will be used to expand the company's retail operations, charging network and energy-storage business as well as to develop the world's largest battery factory and a moreaffordable electric car called the Model 3.


## by the numbers



The number of miles per charge expected from Audi's new batteries for electrically powered SUVs. The Volkswagen Group premium brand will get cell modules for the batteries from LG Chem and Samsung SDI. The South Korean suppliers will source the batteries from plants in Europe.

08.18: Inaugural Women in Automotive Conference in Orlando begins

## FINELL

continued from previous page
fors, and it scored better than Volks wagen, which was rated separately in the report. The report sharply criticized FCA's buyers, whom it rated last in all of its metrics.
While Finelli did not mention the Planning Perspectives report by name, he acknowledged the compa ny's own supplier survey in March 2014 revealed similar problems.
Suppliers "told us we weren't fo cused enough on quality while we were focused too much on cost," Finelli said. "This triggered a huge
shift in our approach to our sourcing perspective."
Starting in January, the company's purchasing staffers will work as teams to meet cost-cutting goals. If one buyer needs to offer higher prices to a supplier, another buyer could make up the difference.
Under this approach, the first buyer's bonus tied to cost cutting would not be in jeopardy for missing an individual cost target.
Conclusion: The best way to change a buyer's behavior is to change his or her bonus formula.
So, do these reforms signal a new attitude at FCA? Early indicators are promising.
ulie Fream, CEO of OESA, praised FCA for allowing the organization to join the supplier council. She also called the automaker's decision to eliminate the shortage of shipping containers "a win-win for FCA and the suppliers."
Another good sign: FCA is adopt ing no-bid contracts, in which suppliers are invited in early on auto development programs. (See story, Page 22.)
The widespread use of long-term, no-bid contracts won't be possible unless FCA dramatically improves relations with suppliers. And that appears to be exactly what Finelli wants to do. $\mathbf{A N}$

CONTRACTS continued from previous page
"that you can award contracts to the highest quality suppliers and get low costs at the same time."
With traditional bids, the lowest price often trumps other factors such as quality and technology. Bidding chews up several months, and suppliers can't offer creative cost-cutting ideas because the automaker has frozen the vehicle's design.
With the security of a long-term contract, suppliers are more willing to invest in additional production capacity, said Julie Fream, CEO of
the Original Equipment Suppliers Association.
"Long-term, no-bid contracts are generally good for both automakers and suppliers," Fream wrote in an email. "Long-term commitments allow suppliers to consider longerterm payback periods for capital investments."
No-bid contracts give suppliers more predictable revenue, allowing them to invest with reduced risk. Suppliers also have an opportunity to propose cost-cutting ideas before the automaker freezes a vehicle's design.
If Finelli expands the use of longterm, no-bid contracts, it would be reminiscent of the cooperative ap-
proach taken by former Chrysler purchasing chief Tom Stallkamp
Stallkamp's SCORE purchasing system in the 1990s required sup pliers to propose cost-cutting ideas and shared the savings with them.
Chrysler dropped that program after it was acquired by Daimler AG in 1998. But Finelli appears convinced of the merits of no-bid contracts.
During the seminars, he told attendees that traditional bids added about 10 weeks to vehicle design. "This is just churn in the system," he said. "By taking 10 weeks out of the sourcing process, we can give that time back to the product development team." AN


CALL FOR ENTRIES -

# EXCESS 

## Duplicating vehicle engineering pushes costs and prices higher

> Amy Wilson awilson@crain.com

> $\longrightarrow$ince the beginning of 2012, at least 12 major global automakers have introduced or announced plans to launch small, three-cylinder engines. The estimated total cost to engineer those distinct, proprietary three-cylinders: a staggering $\$ 10$ billion to $\$ 12$ billion.

Yes, engines are supposed to be a big differentiator for consumers. But many car buyers just don't care, particularly when it comes to the budget cars most often powered by small-displacement engines. Automakers spending that money typically won't get a premium for developing their own engines for such cars.
This development blitz for three-cylinder engines is just one example of the enormous amount of duplicative, and hence wasteful, engineering in this industry. It's costly, often unnecessary, and Fiat Chrysler Automobiles CEO Sergio Marchionne accuses this "addiction to capital" of destroying valuations for automakers and suppliers.
"In principle, Marchionne is right,"
"In principle, Marchionne is right. The auto industry develops the same things 10 times over."
Karl-Thomas Neumann Opel CEO

Opel CEO Karl-Thomas Neumann said. "The auto industry develops the same things 10 times over."
With increasing emissions and safety mandates, the lack of uniformity among country-by-country regulations and a push toward connected cars, the problem will only get more acute.
What's at stake: the very size and health of the auto industry. If automakers don't solve this problem and find ways to hold costs down, vehicle prices will soar and new-vehicle sales will fall.
"It will affect us all," AutoNation CEO Mike Jackson said. "It's not healthy for the long-term sustainability of the industry."
Indeed, the auto industry lags far behind other capi-tal-intensive industries in a key spending measure, says Marchionne. By his calculations, every four years, on average, automakers invest in product development a sum equal to what their companies are worth. That compares with every 18 years for pharmaceutical companies and 19 years for aerospace and defense companies.
What do they get for the money?
Marchionne says 45 to 50 percent of the cost of developing new vehicles is

## Global regulations drive up engineering costs

tangled web of differing
global regulations - most-
ly covering emissions and
safety - forces automak-
ers and suppliers to spend billions
on redundant engineering.
A European automaker had to
design, test and produce a com-
pletely different rear suspension
for one of its cars in North America
because there wasn't room in the
European design for a part needed
to meet U.S. emissions standards.
A U.S. carmaker spent \$42 million
changing 100 parts so that it could
sell one of its cars in Europe.
For global automakers, differing
standards for bumper strength,
lighting, pedestrian safety, crash-
worthiness and so on add billions
to product development costs.
Every time a part has to be re-
designed to meet conflicting regu-
lations, costs climb.
Headlights that work fine in Eu-
spent on components that are not discernible to customers. That percentage may even be too low. Tim Manganello, former BorgWarner CEO, said " 50 to 60 percent, I think, is conservative," noting that Volkswagen Group tunes the same engines and transmissions to deliver different personalities and feeling for its numerous brands.
FCA says it has or will have three- and four-cylinder engines that overlap with
rope can't be used in the U.S. Interi or knobs that are OK in the U.S don't meet Europe's rules. Unified global emissions rules would free engineers to work on other projects.
It's not just government regulators. Automakers also are to blame for wasting money.
A maker of lithium ion batteries told Automotive News it is still in the red because each company it supplies requires batteries that are shaped and sized differently, mak ing economies of scale impossible.
Prices for commodity parts that perform the same functions are pushed higher, says a former product development chief for a European automaker, by automakers differing validation standards.
His solution: "Take everything that is not customer noticeable things behind the dash, and radiators, hoses, clamps and all that crap. Then you say: 'Engineers, you have one catalog to choose these items from.'" AN
similar-sized proprietary engines at nine major global automakers.
Does the industry need that many, which come at a typical development cost of $\$ 1$ billion or more per program? Absolutely not. That's why more sharing and other cost-savings strategies are happening. For instance, Daimler and Renault are jointly developing one of
$\overline{\text { see EXCESS, next page }}$

## EXCESS

## continued from previous page

those coming three-bangers. Other automakers - such as BMW - are developing engines in a modular fashion, so that the cylinder design and components can be shared across three-, four-six-cylinder and larger engines.
Car buyers used to be highly sensitive to engine differentiation. In 1977, General Motors landed in hot water after customers discovered the company had put Chevrolet engines in Oldsmobiles, Buicks and Pontiacs. The company eventually settled a raft of lawsuits at an estimated cost of at least $\$ 30$ million.
But times have changed. When BMW rebooted the Mini in 2001, it was an immediate hit - with an engine designed by Chrysler and BMW-owned Rover The car later got a Peugeot gasoline engine, and a Toyota diesel one, before BMW installed proprietary BMW engines in 2014
In 2004, GM put a Honda V-6 in its Saturn Vue crossover. The engine was a nonissue for Saturn buyers before being replaced by GM engines in 2007.
In some cases, it matters. Luxury and sports-car brands arguably must showcase proprietary powertrains. In a recent poll of visitors to Autotrader.com, a vehicle shopping website, about half said they would find it very important if their vehicle had an engine made or developed by a different automaker. Even so, Daimler and NisJackson: Health san plan to put Inof the industry is at stake. finiti engines into Mercedes-Benz cars. Sometimes an engine provided by another automaker can be seen as a positive. In 2005, there was a run on Range Rovers powered by BMW engines because the BMW engine was about to be dropped, a prominent dealer recalls.
Engineers and automaker executives can be their own worst enemies when it comes to sharing.
A senior powertrain executive at a major automaker concedes that engine sharing makes sense for smaller cars But, he notes, there is a natural resistance that must be overcome within the companies. "We know, as powertrain engineers, we love our engines more than the customers" do, the executive said. "So we have to be really sober about what they are willing to pay for, and we have to focus on cost."
Bob Lutz says a major reason the Daimler-Chrysler merger failed was the two factions didn't figure out how to share engines.
"You had the hubris as part of [the] Mercedes side that said, 'We will never use a Chrysler engine,'" Lutz, a former Chrysler president, said. "I have news for you: Our four-cam, V-6 engine 3.2liter was every bit as good as the equivalent Mercedes-Benz." But Daimler executives viewed such a move as polluting the Mercedes-Benz brand, he said.
At Ford Motor Co., it took 20 years of trying and Alan Mulally's mandate as an outsider CEO to get the company's regional units on board with sharing global vehicles. It paid off. By selling, for in stance, one Ford Focus in both Europe and North America, Ford slashed costs without hurting sales.


# Dealers fret over prices, split on parts sharing <br> <br> Amy Wilson <br> <br> Amy Wilson <br> care," a dealer wrote 

## awilson@crain.com

Ricle sasts will cut into vehicle sales, hurting auto retailers. And while more parts sharing among automakers could help trim costs and keep new cars affordable, dealers say there are limits to doing so, an online, unscientific survey of auto retailers by Automotive News found.
Engine sharing, for instance, is a step too far for some consumers, they said. (See survey at right.)
"It's very brand dependent," one dealer wrote, responding anonymously to the Aug. 3-6 survey. "The higher the brand, the more they'd care, especially if that brand is promising performance and driving experience."
Survey respondents were equally split over whether it would be good or bad for automakers to share engines more than they do today. Those who favored more engine sharing said it would hold down rising costs and vehicle prices, and that engines have become more generic in the eyes of consumers. "Most consumers really do not

Lutz and others predict the industry will see more sharing as rising costs raise the stakes for automakers. Marchionne says that by sharing engines and transmissions, FCA and a hypothetical partner could cut costs by up to 1 billion euros ( $\$ 1.09$ billion) a year.
Ultimately there isn't much debate about whether the auto industry would benefit from more sharing. Industry leaders agree: Redundant engineering and the resulting high costs are a big problem. In an online, unscientific Automotive News survey, nearly nine of 10 auto retailers were "very" or "somewhat" con cerned about rising new-vehicle prices. More than three-quarters believe rising prices will cut into new-vehicle sales.
There is more disagreement on whether sharing engines is the answer. In the survey, retailers were split: Just more than 40 percent said sharing engines more than is done today would be good, but about the same number said it would be bad. By contrast, respondents solidly favored more sharing of transmissions, and generally said con-

Those against it said engines are critical to brand identity and determine vehicle performance characteristics.
"Brand loyal people will not be happy about cross sharing engines," a dealer wrote. Another favored sharing transmissions but not engines, adding that any sharing of parts or systems must be disclosed to customers.
Transmission sharing was less controversial, with nearly twothirds of respondents saying increased sharing would be good. "Maybe we could get rid of the bad ones," one dealer wrote. "There are plenty of bad ones!"
Sharing axles and other hidden components drew even more support. Automakers can maintain exclusivity with proprietary exterior and interior designs, one dealer wrote.
Another dealer boiled it down to this: "Consumers would prefer something reliable, durable, proven, and if they were aware it helps keeps cost down, that would be a plus." $\mathbf{A N}$
sumers don't know and don't care who made their car's axles.
In the end, car buyers care about the brand promise, design, performance, customer experience and resale value. As AutoNation's Jackson says: "How you got there, they don't care about so much."
But the coming wave of emissions and safety mandates eventually may make vehicle prices the top concern for most consumers.
In 2012, the National Automobile Dealers Association expressed concern over government estimates that increasing corporate fuel economy averages to a proposed 54.5 mpg would add nearly $\$ 3,000$ to the cost of a vehicle.
If so, NADA estimated, nearly 7 million people would be priced out of the new-car market each year. That doesn't necessarily equate to that many fewer sales. But if it did?
That would be like living the Great Recession drop in sales all over again. AN

Richard Truett contributed to this report.

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Automotive News surveyed dealers on pricing trends and what greater parts sharing by automakers might mean at the retail level. Here's what they said.

Price worries? Yes.
Q: How concerned are you about rising new car and light-truck prices?

VERY CONCERNED
SOMEWHAT CONCERNED
9\%

- 2\%

NOT AT ALL CONCERNED
I 1\%
no opinion
Q: Do you
think rising
prices will
cut into newvehicle sales?

## - Yes

- No

- Don't know/no opinion

Parts sharing? Hmmm Q: How do consumers feel about the brand exclusivity of the engine in
 the car they're shopping for?

- They know and care whether it is exclusive to that brand
- They know but don't care whether it is exclusive to that brand.
$\square$ If they don't know, they care enough to ask whether it is exclusive to that brand.
- If they don't know, they don't care enough to ask whether it is exclusive to that brand.

Q: How do consumers
feel about the brand exclusivity
of the

the vehicle they're

## shopping for?

- They know and care whether it is exclusive to that brand.
$\square$ They know but don't care whether it is exclusive to that brand.
- If they don't know, they care enough to ask whether it is exclusive to that brand.
- If they don't know, they don't care enough to ask whether it is exclusive to that brand

Q: How do consumers
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vehicle they're

## shopping for?

- They know and care whether it is exclusive to that brand.
- They know but don't care whether it is exclusive to that brand.
- If they don't know, they care enough to ask whether it is exclusive to that brand. - If they don't know, they don't care enough to ask whether it is exclusive to that brand.


## Source. Automotive News onine survey

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## HONDA

## Humans check robots work, and vice versa

$\overline{\text { continued from Page } \mathbf{3}}$
George Graber, Honda Manufacturing of Alabama's engine plant manager, explains that robots and automation will give Honda a new level of quality assurance and worker safety in an era when engine and product variation is growing more complex.
"Associates get tired. Robots don't get tired," Graber says. "They do the same work on Monday as they do on Friday in first shift or second shift. So there's a quality benefit; there's a safety benefit.'
The broader message: When it comes to powertrains, the future is changing.
A number of automakers have recently
 opened or announced plans for new engine lines. In April, Ford Motor Co. said it will invest $\$ 1.1$ billion to build one engine plant in Chihuahua, Mexico, and $\$ 200$ million more to expand another engine plant there. Last year, General Motors committed $\$ 185$ million to make
Graber: "A small gasoline engines at its plant in Spring Hill, Tenn. Infiniti Motor Co. last year opened a $\$ 319$ million engine plant in Decherd, Tenn., to produce 2.0 -liter turbocharged engines for Infiniti and Mer-cedes-Benz. And soon after, Jaguar Land Rover opened a $\$ 750$ million global engine plant in the U.K. that is producing 2.0 -liter engines.
Honda has not revealed the cost of its investment in Lincoln beyond saying that constructing just the building to contain the engine line was $\$ 71.4$ million. The total price tag was doubtlessly some multiple of that, since a robot easily can cost more than $\$ 100,000$.
But Honda faced a changing future.
"What we originally put in place here in 1999 was a very solid solution that worked perfectly," says Mike Oatridge, Honda Manufacturing of Alabama vice president. "But that model doesn't work when things are more complex."

## Innovative in its time

Automakers typically build engines in large batches and ship them to car and truck factories as needed. But at the end of the 1990s, Honda deemed that traditional practice wasteful and inexact.


Over time, a manager says, the new engine line will be more fully entrusted to automation.

Instead, the Lincoln plant was designed to produce V-6 engines on a line that was synchronized to flow into the assembly area for Honda Odyssey minivans and the Honda Pilot and Acura MDX crossovers being made under the same roof.
As each vehicle took shape at the plant, Honda would build the specific engine that would go into it, all meticulously timed in a sweeping choreography that kept engines, crossovers, minivans, steel coil and aluminum ingot deliveries and parts suppliers all moving on exactly the same 72 -second cycle.
Honda made it perform to a T. And along the way, Honda doubled the size of the Lincoln complex and built a second synchronized engine-and-vehicle production system to duplicate and coordinate with the first one.

## Seeking flexibility

But five years ago, Honda had an "uh-oh" moment.
Two things caused Lincoln's management team to consider that the approach needed to be scrapped, Oatridge explains:

1. As tougher fuel economy standards loomed, Honda's global strategists decided that, to improve performance and fuel efficiency, the automaker's future engines would be direct-injection. That change in technology would mean that factory processes would have to be redesigned wherever engines were being made.
2. With that in mind, Honda's U.S. strategists decided the company's Alabama auto plant would need to have a more flexible mission in the future. Locking its production lines into building only V-6 powered minivans and crossovers might prove unwise in an era when automakers are facing a 54.5 mpg corporate average fuel economy mandate by the 2025 model year. And the gaso line-price scares of 2010-13 raised new concerns about how popular Lincoln's ligh trucks might be in the future

Honda is not tipping its hand on what product plans might be coming in future years for Lincoln. The plant is already tooling up to add another vehicle - a new-generation Honda Ridgeline pickup.
But Jay Baron, CEO of the Center for Automotive Research in Ann Arbor, Mich., says Honda's new automated approach will make it easier to pivot more freely in a changing marketplace. An automated, flexible line can change to a different product by rewriting the software - not by tearing out and replacing expensive hard tooling.
"Lincoln makes six-cylinder engines," he points out. "If the future called for I-4 engines, I'm sure they could accommodate that. The fuel economy mandates scare much of the industry, and if manufacturers have to continue to downsize, I-4s are a real possibility, even for the Pilot and MDX.'

## Uncertain future

Then there is the matter of unknown components.
Automakers are sizing up new fuel-efficient engine technologies that might become part of future powertrains. They include advances in engine controls, variable valve-lift and valve-actuation systems, exhaust gas recirculation and lean-burn technologies.
"All this good stuff helps with fuel economy," Baron says, "but costs money and will only get implemented as needed."
At Lincoln, humans are still installing engine wiring and handling materials that are too unwieldy for a stiff metal robotic arm to manage. In some spots on the new line, Honda associates stand by to inspect robots' performance, and in other spots, automated stations look over humans' work to make sure they are doing it correctly.
Associates - many of whom participated in the creation of the systems - occasionally send through a "red rabbit," or an intentionally incorrect part, just to make sure the robots are doing their jobs right.
Associates install timing belts and torque
converters. Robots handle the 22 -pound engine heads that can be scratched easily by a human and position them into place on the block to check for air leaks. Associates had to be trained to enter robot work stations to respond to operating problems.
Bob Johnson, project manager for the new engine line, admits some of the back-stopping is simply a luxurious comfort that Honda is affording itself for now. Over time, the line will be more fully entrusted to the automation, he says. Some workers take on new jobs of monitoring, programming and maintaining the robotics. Others who are displaced are employed elsewhere in the plant where Honda is growing, such as preparing for the upcoming addition of the Ridgeline pickup.
"For Honda to take this big of a leap to build this brand new building was a rarity," Johnson says. "Once we've gone through enough cycles that we have confidence in all of it, we will take out the redundancy."

## Loads of code

The new system required a vast amount of data-processing capacity, he adds - something Honda's project teams did not fully appreciate
 at first. The new equip ment repo ta bank, and all associates log into the system to start the work shift and log back in at the end to upload their daily results.
Engines used to move down the company's two old synchronous lines at a rate of one every 72 seconds. Now all engines move down a single line at one every 34.7 seconds.
The overall tempo of the engine plant has accelerated, says Lincoln process associate Rodney Suttles.
"It's like a whole new generation of engine assembly," Suttles says. "The way we used to do things with our hands is now done by robot. A lot of pulling and pushing we used to do when checking our product is done by a camera."
Robots assemble 9,600 pistons a day. One robotic station installs two pistons into each engine at the same time - something no human could do. Not even another Honda plant could do it.
"No one installs two pistons at one time," Graber says proudly. "Honda doesn't do it anywhere" else.
But, he admits: "If it didn't work, then it would have been an extreme challenge to be able to recover.
"There were several challenges where we were biting our fingernails." $\mathbf{A N}$

CADILLAC
Many dealers worry about sales slump
$\overline{\text { continued from Page } \mathbf{3}}$
quent, passionate rhetoric about his plans for Cadillac. The former Audi of America chief says his firstyear report card offers a glimpse of his vision for the future, one in which Cadillacs are coveted luxury goods rather than simply decent cars that consumers will consider if the deal is enticing enough.
"Right now we have to put image development ahead of sales development," de Nysschen said in an interview last month.
"Unless you take time to work on those building blocks, you are forever in this circular reasoning: You have great cars, but they don't gain traction."
De Nysschen urges a deeper look at Cadillac's 2.4 percent U.S. sales
decline through July, which lagged the 8.7 percent increase for all luxury makers:

- Average transaction prices climbed more than $\$ 6,000$ per unit through July vs. the same period a year earlier, J.D. Power data show. The heady prices being paid for the redesigned Escalade SUV fueled that increase (the ESV longwheelbase version is going for $\$ 86,000$ on average). But transaction prices on the ATS and CTS sedans also rose more than $\$ 2,000$ each, even as sales of the ATS slid 19 percent and the CTS fell 38 percent through July.
■ Incentive spending dropped 9 percent on average across the lineup in the second quarter compared with a year earlier, TrueCar Inc. estimates.
- Inventory fell to a 69-day supply as of Aug. 1 , the lowest level in nearly four years.

Those improvements got the attention of TrueCar's ALG unit,
which calculates the residual values that dictate automakers' lease rates. Strong residuals are especially important for luxury brands, which typically count on leases for more than half of sales.
ALG has noted "phenomenal drops in incentives" on the ATS and CTS, says Eric Lyman, vice president of industry insights at TrueCar. Cadillac had been dangling cheap leases on those cars to clear an inventory glut, after volumes fell way short of original sales projections. That hurt residuals, which should rebound over time if Cadillac stays disciplined on incentives, Lyman says.
Still, the higher transaction prices have coincided with shrinking sales volumes.
That brings its own set of problems, such as lost market share and disruption to supplier volume targets, says Lyman. An alternative, he says, is to reduce prices to protect market share - and potentially ex-
pand it by offering the right value equation to would-be buyers.
"Getting more vehicles out there will spread the gospel of your reinvented brand," Lyman says.
Few Cadillac dealers would argue with that idea. The sales slump has frustrated many, especially owners of standalone Cadillac stores in lease-heavy markets such as the Midwest and East Coast. Many say their sales are down 25 percent or more this year. They largely blame uncompetitive lease payments relative to BMW, Mercedes, Audi and Lexus.
"Dealers very much are concerned about our declining sales volume," says Ed Williamson, owner of Williamson Cadillac-BuickGMC in Miami. His store's Cadillac sales sank 22 percent through July, to 622 new vehicles.
What worries dealers most, Williamson says, is the unknown. How long is Cadillac willing to let volumes decline as de Nysschen's
"quality before quantity" strategy plays out?
De Nysschen's answer offers cold comfort. Not only will rehabbing the brand image take years, he says, but so will the onslaught of eight new models that he has promised as part of GM's $\$ 12$ billion bet on Cadillac's turnaround by 2020. He acknowledged that there will be a two-year "lull" in fresh product following the launch this spring of a successor to the current SRX midsize crossover.
"We need to work in those two years very hard on preparing the organization ... so when those cars come, we can hit the ground running," de Nysschen said in the interview.
Much of that will happen at the retail level, through improved sales training and upgraded showrooms and service departments.
"I'd be delighted if we could double our sales volume on natural demand," he said. "But you've got to earn it." AN


## TACOMA

## Small trucks lure buyers out of full-size pickups

$\overline{\text { continued from Page } \mathbf{8}}$
four inches longer to top the Colorado by just more than a half-inch.
This added space, plus increased towing and hauling capacity, has helped GM's Colorado and Canyon in particular lure buyers out of full-size pickups from Chevy, GMC and even Ford, according to Edmunds.com's trade-in data.
Toyota's Tacoma pulls its buyers from a more varied group. The third-most traded in vehicle for a new Tacoma is a Ford F-150; just behind it are Toyota's own Camry and Corolla, according to Edmunds.com.
"There are a lot of people out there that really don't want a giant full-size truck," Kim said. "But they're willing to pay as much for a smaller truck if it means they get the tool to do what they need." $\mathbf{A N}$


The 2016 Tacoma gets subtle styling updates inside and out. Toyota targets $\mathbf{1 6 5 , 0 0 0}$ annual sales of the pickup in the U.S

## > 2016 Toyota Tacoma

After a decade of dominating the compact-pickup segment, Toyota's aging Tacoma finally gets a replacement, on sale Sept. 10. The styling is subtly updated, but under the skin is a new optional V-6 engine with 42 more horsepower than its predecessor, and a new six-speed automatic transmission. The burly TRD Off Road $4 \times 4$ model even gets a standard crawl-control feature that takes the truck up or down even the
 gnarliest terrain. Prices start at \$25,720
for the base four-cylinder $4 \times 2$, while a new Limited trim tops the lineup at $\$ 38,770$. Both prices include shipping.
■ Powertrain: 3.5-liter V-6, six-speed automatic transmission, optional part-time four-wheel drive
■ Technology: 6.1-inch touch-screen audio system standard, optional 7-inch navigation, standard GoPro camera mount, low-speed crawl control standard on TRD Off Road $4 \times 4$

- Safety: 8 airbags and standard rear-vision camera

■ U.S. sales target: 165,000 a year

- Competitors: Chevrolet Colorado, GMC Canyon, Nissan Frontier

■ Strength: Immense off-road capability, smooth V-6
$\square$ Weaknesses: Harsh ride on the road; interior lacks refinement of GM models

- Bottom line: During a press drive on and off road outside Seattle the Tacoma proved it was happiest getting dirty. The crawl contro on the TRD Off Road $4 \times 4$ model went up - and down - anything we threw at it. And all models exhibited a toughness Toyota is rightfully proud of. On road, we were less impressed with the harsh ride and noisy interior that couldn't match the refinement of the Chevrolet Colorado and GMC Canyon.
tOYOTA TACOMA $4 \times 4$ dOUBLE CAB CHEVY COLORADO $4 \times 4$ CREW CAB

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| :--- | :--- | :--- |
| Length | 225.5 in. | 224.9 in. |
| Width | 74.4 in. | 74.3 in. |
| Height | 70.6 in. | 70.5 in. |
| Curb weight | $4,480 \mathrm{lbs}$. | $4,310 \mathrm{lbs}$. |
| V-6 engine | $3.5-\mathrm{liter}$ V-6 | $3.6-\mathrm{liter} \mathrm{V-6}$ |
| Horsepower | 278 @ 6,000 rpm | $305 @$ 6,800 rpm |
| Torque, Ibs.-ft. | 265 @ 4,600 rpm | 269 @ 4,000 rpm |
| Towing capacity | $3,500 \mathrm{lbs}$. | $3,500 \mathrm{lbs}$. |
| EPA mpg | 18 city $/ 23$ hwy. | 17 city $/ 24 \mathrm{hwy}$. |
| Base price* | $\$ 31,960$ | $\$ 31,200$ |

*Includes shipping

## ENVISION

## U.S. launch forecast for 2nd-half 2016

continued from Page 1
its XC90 crossover. Other vehicles are likely to follow as global automakers look to soak up some of their fast-expanding Chinese manufacturing capacity to fill relatively low-volume entries in other markets
But for GM, importing the Envi sion from China is complicated.
For one, the company is in the middle of contract negotiations with the UAW, whose leaders likely would blanch at the prospect of Chinese imports. A UAW spokeswoman declined to comment.
Meanwhile, Buick is busy trying to quench booming demand for crossovers in China, where the brand sells four times its U.S. vol ume. The Envision went on sale
there last fall. GM says 57,413 were sold in the first half of this year.
A U.S. rollout would require GM eventually to boost Envision production by more than 20 percent, based on third-party sales forecasts for China and the U.S.

## Gap waiting to be filled

Both IHS and LMC Automotive forecast a U.S. launch of the Envision sometime in the second half of 2016, with annual volume forecasts from the mid-20,000s to the high $30,000 \mathrm{~s}$. Their forecasts for annual Envision sales in China range from 140,000 to 170,000 through 2018.
Shanghai GM, a joint venture between GM and SAIC Motor Corp., builds the Envision at a three-yearold assembly plant in northeastern Shandong province. An engineering team at GM's technical center near Detroit led the vehicle's development. It's the first crossover built on a new global compact platform
that also will underpin the nextgeneration Chevrolet Equinox.
Buick spokesman Nick Richards says the Envision has been "extremely well-received" in China but GM has not disclosed production plans for any other country. He says Buick will "continue to explore further market opportunities," but he declined to comment on the prospect of a U.S. launch.
Global Buick chief Duncan Aldred has hinted he would like to see the Envision in U.S. showrooms, stopping short of confirming any plans. The vehicle could be slotted into the sizable gap between the subcompact Encore, which is about 15 inches shorter than the Envision, and the full-size Enclave, about 18 inches longer.
"Clearly, it is a very nicely designed and executed product that is very much a Buick," Aldred told Edmunds.com last year. He added that it would fit well into "a big seg-
ment in the U.S." of premium compact crossovers, which includes the Acura RDX and Lincoln MKC.

## 'Little difference'

In 2013, then-GM China President Bob Socia acknowledged the company could someday export China-built vehicles to the U.S.
"That could very well happen," he told reporters.
A decade ago, the idea of Chinamade vehicles in U.S. showrooms might have turned off American buyers. But that's far less likely today, IHS analyst Stephanie Brinley says. In recent years, GM and other global automakers have built modern assembly plants in China. And Americans are accustomed to their iPhones and other high-end consumer goods being made there.
"For the U.S. consumer experience, there is likely to be little difference between a Buick built at GM's Orion Assembly plant [near Detroit]
or in Shanghai," Brinley says.
Exporting the vehicle makes sense for GM because it allows the company to "use its global resources most effectively" by sourcing parts and tooling up at one plant instead of two.
A China-sourced Envision would underscore Buick's status as the GM brand with the most varied DNA. The Encore was engineered in Korea and is built there. The Regal midsize sedan is a close cousin of Opel's flagship sedan, the Insignia, engineered in Germany. Industry watchers expect production of the next-generation Regal to move to Europe from Canada.
"A lot of people look at Buick as the quintessential American brand," KBB's Nerad says. "What GM is really doing is drawing on product resources from all over the world to build a much more compelling lineup than Buick had a few years ago." AN

## TOYOTA

Goal: Cut buyers' time in dealerships
$\overline{\text { continued from Page } 1}$
that let consumers complete many facets of a typical transaction online. General Motors' Shop-Click-Drive program allows customers to find vehicles, negotiate prices and handle
paperwork online. And TrueCar Inc. has built its business around connecting its network of dealers with leads generated through its websites and mobile apps to minimize price haggling.
Fay said the Toyota and Scion programs aren't an effort to compete with what the big dealership groups and TrueCar are doing. Rather, he said, they are a response to changing consumer buying
habits and a way to work with dealers to provide a more integrated experience. Toyota dealers who opt in to the yet-unnamed program will have flexibility in how they implement it in their stores, the company said.
Fay said Toyota will use what it's learning from Pure Process Plus to shape the Toyota program, including the information technology and finance and insurance sides of the
operation. The goal, he said, is to reduce the time a customer spends in the physical dealership to about an hour.
Scion's setup allows a user to go online, pick and spec out a Scion vehicle; search local dealerships for the exact vehicle; get price info, including taxes and fees; calculate monthly payments; get an estimate on a trade-in, and apply for and get approved for credit with a
certificate to take to the dealership.
Scion's pilot program has about 60 participating U.S. dealers, with 30 more expected to join by year end.
The company says 150 are expected by the end of 2016, out of about 1,000 Scion dealers total.
Toyota dealers will get a preview of the online service at a national dealer meeting next month. AN

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Audi Bedford
Audi Mentor
Honda of Mentor
Motorcars Honda, Cleveland Heights
Motorcars Toyota, Cleveland Heights
Porsche of Beachwood
Yark Alfa Romeo-Fiat, Toledo
Yark BMW, Toledo
Yark Chevrolet, Whitehouse
Yark Subaru, Toledo

## OREGON

Capitol Chevrolet-Cadillac, Salem
Capitol Toyota, Salem

## PENNSYLVANIA

Faulkner Dodge-Ram, Mechanicsburg
Faulkner Honda, Harrisburg
Faulkner Hyundai, Philadelphia
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Automotive News

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Dealers look beyond auto industry for staffers D $==:$
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Ford of Murfreesboro
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Friendship Ford-Volvo of Bristol
Friendship Hyundai of Johnson City

## TEXAS

AutoNation Acura Gulf Freeway, League City
AutoNation Chevrolet: Amarillo
AutoNation Chevrolet Galleria, Dallas
AutoNation Ford Gulf Freeway, Houston
AutoNation Honda South Corpus Christi
AutoNation Hyundai Corpus Christi
AutoNation Mitsubishi: Gulf Freeway, Houston
Fiat-Alfa Romeo of Austin
Greg May Chevrolet, West
Greg May Honda, Waco
Porsche of North Houston
Spring Branch Honda, Houston

## WISCONSIN

Bergstrom Chevrolet-Buick-GMC-Cadillac of Oshkosh Bergstrom Chevrolet of Milwaukee*
Bergstrom Dodge-Chrysler-Jeep-Ram-Fiat of Kaukauna
Bergstrom Kia of Appleton
Bergstrom Kia of Oshkosh
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Kunes Country Chevrolet-Cadillac of Delavan
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Mini of the Fox Valley, Appleton
*Has been sold and renamed Griffin Chevrolet


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## STARTUPS

## Short-term revenue enables some to survive

$\overline{\text { continued from Page } 4}$
startups that are the real deal - and not just duds with an idea.
"If you can identify which of these startups have the right ideas or right plans that align with the interest of the car companies, you can support them with projects and pay for proofs of concepts to stimulate and give them some lifeblood so they can get to that point in which they get to ignition and liftoff," said Roger Lanctot, an associate director for consulting firm Strategy Analytics Then "they can survive to the point where they get to a truly commercializable idea.'
One example of automaker outreach to the startup world is sprouting in the heart of the Motor City.
Ford Motor Co. and Honda R\&D Americas are among the corporate spon sors of Techstars Mobility, driven by Detroit, a business incubator launched in June in a 10,000 square-foot office at Ford Field home of the NFL's Detroit Lions Ten startups with inventions such as a car-sharing platform for classic cars and a social ridesharing app have settled in Detroit for the summer.
The startups will get three months of training in business development, customer acquisition and executive recruitment. The session culminates with a Demo Day on Sept. 10 in Detroit.
Techstars is a startup accelerator that runs programs in cities around the world, including London, Berlin, New York and Boston.

## Lasting relationships

Ford prefers to form lasting relationships with startups rather than do one-off projects, said Jim Buczkowski, the automaker's director of electrical and electronics sysems research and advanced engineering.
In addition to Techstars Mobility, Ford is involved with Silicon Valley startup accelerator Plug and Play Tech Center. Ford is a partner with Plug and Play's Internet of Things program for startups along with Bosch, Delphi, Faurecia, Hyundai, Nissan, Valeo and Volkswagen.
It's a prime source of fresh proposals aimed at connected cars.
"We believe in longer-term relationships. Even after a first engagement, there's a continued relationship that goes on," said Buczkowski, when asked about the best ways to engage startups. "Either one that continues to nurture and help them out, or one that leads to the next product. It really isn't a one-and-done thing.
"Assuming there are good results and good potential, then you keep the relationship going. As they're successful, they can spawn off even more, so we don't want to miss the opportunity for even more new innovation brought to the company.
Buczkowski cited Mobileye, a 16-year-old Israeli company that builds camera-based advanced driver assistance systems, as an example of a startup that impacted the industry.
Mobileye, which raised $\$ 890$ million last year during its initial public offering, has amassed a vast customer list that includes Audi, Ford, General Motors and BMW
Israel itself is a hotbed for innovation, Buczkowski said. Ford has scouts there on the lookout for new technologies.
Sometimes, a startup that's working with an automaker can yield offspring in the form of new companies that provide even more technologies to manufacturers.
This happened when Ford acquired software company Livio in 2013, and Livio's founders moved on to create another tech company called Tome Inc. last year.

When we acquired a small software com pany locally two years ago, Livio, it worked out really well. But the founders moved on as founders often do. Entrepreneurs are entrepreneurs," said Bill Coughlin, CEO of Ford Global Technologies, the company's intellectual property management arm.
"So we're working with the founders in a new business to help us develop our eBike apps."

## Honda R\&D connection

Blumbergs said Techstars Mobility marks the "first real formal engagement in support of startups" for Honda R\&D Americas' Southfield, Mich., site.
The Honda Silicon Valley Lab, around since 2011 in Mountain View, Calif., regularly interacts with startups.
Startups' enthusiasm, Blumbergs says, can rub off on automakers that get caught up in their day-to-day routines.
Blumbergs hopes that Techstars Mobility will be an avenue to new ideas.

Honda R\&D Americas engi-
"The automotive industry looked at how startups have impacted the technology

## industry over

## time."

Eric Blumbergs, Honda R\&D Americas neers are accessible to the start ups. If one of the companies comes with a proposal, Blum bergs said other parts of Honda - not just the Southfield team could be summoned as well.
Blumbergs said the Techstars initiative ties directly into Honda's mission of enabling mobility for everyone - whether that's through automobiles, jets or even small transport devices such as the Uni-Cub, Honda's compact electric contraption that looks like a stool.
While thinking years ahead is part of the business for automakers, startups don't always have the same luxury
It can take four years to get a product into a vehicle, which is problematic for startups that need short-term revenue to stay alive.
In these situations, Buczkowski said, Ford will "engage in projects that help fund the work" that a startup does.
Automakers have to figure out how startups can succeed in the immediate future, so the young companies can return the favor with successful efforts in the years to come. Buczkowski calls this the "No. 1 problem item" when dealing with startups.
 tartups
Enthusiastic startups
have to learn about the intricacies of the supply side, in which a small supplier usual ly provides parts to a larger one rather than the automaker itself.
"Some technologies come to us that would be great for our product, but they need to be incorporated or introduced or integrated into a product that is already being produced by our Tier 1 set of suppliers," Buczkowski said. "Sometimes you're in a matchmaking mode - you think this is really great, but you've got to get another player to partici pate in that.
"You have to build a relationship in such a way that the startup can still be successful, and your supply base that you want to introduce to this and encourage to use this technology is fully engaged as well."

## Finding jewels

Coughlin said Ford is figuring out the best way to churn out competitive vehicles while seeking to adapt as mobility habits change. Ford will have allies in the startup world to help overcome the challenges, but finding the ideal startups to work with will be crucial
"I think the hardest thing is finding the jewels out there in the startup community, and not investing in companies that really don't have the ability to fulfill the promise of the potential," Coughlin said.
"There are lots of startups out there. Find ing the right one is no easy feat." AN

## > STARTUP PROFILES For more, go to: autonews.com/startup

Bidding online for vehicle repairs
Products: Diagnostic software; hood and trunk lid support

The vehicle service center is crucial o the movement of people and goods Ansik, a Kitchener, Ontario, company, has found a home in the service business with new diagnostic software that streamlines bidding, and a device that prevents vehicle hoods and trunk lids from falling on service techs
Ansik's PitStop app empowers the consumer in need of repair work and the service shops.
Consumers who have downloaded the app from the Apple Store or Google Play Store plug a device into their vehicle's onboard diagnostic port, which then connects to their phones via Bluetooth
A vehicle report is generated, which the consumers can access on their phones
The report is sent to a marketplace where dealerships and technicians using the software can provide quotes in real time, possible service appointment times and further insights into the problem The consumers can view all of this on their phones.
PitStop eliminates the need for consumers to go from shop to shop to find the best deals, said Yashin Shah, cofounder of Ansik. It also makes drivers smarter about their vehicles, he said.


ShockLock clamps onto failing gas struts to keep the hood or trunk lid up.

Added Ansik CEO and co-founder Shiva Bhardwaj: "We're trying to take diagnostic repair technology to the next step to drive efficiency. For a mechanic, efficiency is the No. 1 thing. They get paid on how many billable hours they produce in a day.'
Ansik's other product, ShockLock, pro tects service techs from falling vehicle hoods and trunk lids. Such accidents led to 11,000 injuries last year, Bhardwaj said. ShockLock clamps onto failing gas struts to keep the hood or trunk lid up - a con venient solution compared with the old broomstick.

Ansik's goal this summer is to lock in 1,000 dealership users of PitStop, while furthering distribution of ShockLock to get between 1,000 and 2,000 of the devices in the market. Bhardwaj, who grew up working in his father's repair shop, said 300 ShockLocks had been sold before Techstars Mobility, driven by Detroit began in June. AN

## Repair-shop photos to customers

Company: My Dealer Service<br>Product: Web-based app for connecting automotive service departments to customers via text and email

n
elling a customer about a problem with his vehicle after he drops it off a the service shop for an inspection may not be enough to close the deal. But showing him exactly what's wrong can put a lasting image in his mind that pushes him to get the work done
My Dealer Service, a Denver software company, has developed an app for service centers that enables mechanics to easily send photos to customers of needed repair work

The Web-based MDS Notify app also al-
lows service shops to send text/email esti mates and updates to a person's phone. The product is being tested at a few shops, and the plan this summer is to push it further into the market.
Peter Mills, vice president of product a My Dealer Service, said: "We're providing workflow management tools that really connect with customers [and] that im prove customer experience: text messag ing updates to customers, allowing ser vice departments to send photos directly to customers to show them what repairs need to be done."
Mills added: "We can also do estimates too. If you're getting your car repaired they can send it right to your phone. You can approve it on your phone." AN

## Hit the brakes - without the brakes

Company: GearBrake
Product: Module illuminates brake
lights when vehicles begin slowing

Research cited by the National Transportation Safety Board shows that having one extra sec ond of warning time can pre vent 90 percent of rear-end collisions.
GearBrake's safety module flashes the brake light whenever a motorcycle slows, even if the driver is not activating the brake, to warn following motorists.
The module is designed for motorcy cles, but the concept also applies to elec tric vehicles, said Chris Bailey, CEO of GearBrake.
When a driver lifts his foot from the accelerator in some EVs using regenerative braking, the vehicle starts slowing but the brake lights don't illuminate.
"We're detecting any time that a vehicle is slowing down, then we automatically light the brake lights," Bailey said. "The reason that is really important is because in electric and manual vehicles like motorcycles, ... they can slow down really ef fectively without the use of their brakes by


GearBrake's safety module flashes the brake lights whenever the vehicle slows
downshifting or engine braking."
The GearBrake module, which attaches to the brake light system, has been on the market for a year. The device uses a mi croprocessor and an accelerometer.
Now the Louisville, Ky., company, which has been operating in the motorcycle segment, hopes to gain traction with automakers.
"That's why we're here," Bailey said "Even if we don't get to work with them, just being able to learn from them and really understand the market is going to be huge." AN


## Hot July thins

## inventory

## Jesse Snyder

U.S. light-vehicle inventory was a bit leaner on Aug. 1 than it was a month earlier after July's surprising ly strong auto sales pace. The inven tory on Aug. 1 was down 174,100 units from July 1 to 3,415,100.
That level was the lowest since Oct. 1, 2014. Measured by how long in ventory would last at the previous month's selling rate, stocks declined to a 59-day supply on Aug. 1 from 61 days on July 1 .
The 59-day supply was just under the industry's rule-of-thumb ideal level of 60 to 65 days. But automak ers and dealers typically run leane this time of year approaching mod el-year changeover. Over the 23 pre vious years of parallel records, the Aug. 1 average supply was 56 days.
The drop in days supply this Aug. 1 was to be expected after July auto volume surged above analyst expec tations with a seasonally adjusted 17.6 million selling rate.

Most automakers posted modest declines in Aug. 1 stocks from a month earlier, led by General Motors, down seven days to a 63-day supply, and American Honda, off six days to 53. But several automakers ncreased stocks. Fiat Chrysler, for example, added four days to start August with an 82 -day supply.
And European brands averaged seven days more stock on Aug. han on July 1.
Volkswagen brand managed not to increase its already large supply, steady at 93 days. But its VW corpo rate stablemates added stock, with Porsche up six days to 45 and Aud 3 days higher at 55.
In addition, BMW Group rose 10 days; Daimler AG, four days; and Volvo Cars of North America, five. The only European automaker countering the trend was Jaguar Land Rover, down two to start Au gust with a 27-day supply. AN

Inventory - U.S. car and light-truck, on August 1

|  | Inventory units | Days supply Aug. 1 2015 | $\begin{gathered} \text { Days } \\ \text { supply } \\ \text { July } 1 \\ 2015 \end{gathered}$ |  | Inventory units | Days supply Aug. 1 2015 | Days supply July de15 2015 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| BMW div. car (I) | 34,000 | 53 | 43 | LaCrosse | 9,300 | 70 | 92 |
| BMW div. trk. (D/I) | 11,000 | 28 | 20 | Regal. | 3,900 | 66 | 77 |
| Total BMW div. (D/I) | 45,000 | 43 | 33 | Verano | 7,200 | 79 | 87 |
| Total Mini (I) ......... | 9,500 | 48 | 36 | Total Buick car | 20,400 | 72 | 87 |
| BMW†* | 54,500 | 44 | 34 | Enclave | 14,400 | 57 | 77 |
| Mercedes-Benz car (D/) | 28,000 | 42 | 39 | Encore (I) | 15,000 | 57 | 71 |
| Mercedes-Benz tik. (D/) | 19,500 | 41 | 37 | Total Buick tr | 14,400 | 57 | 77 |
| DAIMLER AG $\dagger \ddagger$ | 47,500 | 42 | 38 | Total Buick trk. (I) | 15,000 | 57 | 71 |
| Alfa Romeo 4C car (I) | 200 | 121 | 46 | Total Buick trk. ... | 29,400 | 57 | 74 |
| $\begin{aligned} & 20 \\ & 300 \end{aligned}$ | $\begin{aligned} & 38,500 \\ & 14,700 \end{aligned}$ | $\begin{aligned} & 66 \\ & 91 \end{aligned}$ | $\begin{aligned} & 65 \\ & 93 \end{aligned}$ | Total Buick (D) | 34,800 | 65 | 82 |
| Total Chrysler Div. car | 53,200 | 72 | 70 | Total Buick (I). | 15,000 | 57 | 71 |
| Town \& Country ........ | 13,900 | 56 | 47 | Total Buick | 49,800 | 62 | 79 |
| Total Chrysler Div. trk. | 13,900 | 56 | 47 | ATS | 9,400 | 154 | 110 |
| Total Chrysler Div....... | 67,100 | 68 | 64 | CTS | 5,800 | 100 | 103 |
| Avenger............. | ${ }^{2} 200$ | 60 | 57 | ELR | 100 | 39 | 81 |
| Challenger | 11,600 | 58 | 46 | XTS | 3,100 | 62 | 64 |
| Charger ... | 21,400 | 96 | 68 | Total Cadillac car. | 18,400 | 107 | 95 |
| Dart..... | 24,700 | 109 | 98 | Escalade | 3,800 | 59 | 51 |
| Viper | 200 | 91 | 108 | Escalade ESV | 2,700 | 56 | 58 |
| Total Dodge car | 58,000 | 89 | 71 | SRX. | 12,400 | 48 | 71 |
| Caravan.. | 15,600 | 54 | 59 | Total Cadillac trk. | 18,900 | 51 | 66 |
| Durango | 16,000 | 86 | 81 | Total Cadillac | 37,300 | 69 | 77 |
| Journey | 29,400 | 92 | 69 | Camaro | 22,700 | 79 | 83 |
| Total Dodge trk | 61,100 | 77 | 68 | Caprice (I) | 400 | 74 | 63 |
| Total Dodge .. | 119,100 | 82 | 70 | Corvette... | 4,800 | 45 | 39 |
| Cargo van | 100 | 75 | 23 | Cruze.. | 36,600 | 45 | 42 |
| ProMaster ............... | 7,500 | 128 | 81 | Impala | 24,500 | 78 | 87 |
| ProMaster City (I) ...... | 4,100 | 183 | 212 | Malibu | 40,200 | 65 | 64 |
| Ram pickup............... | 147,400 | 106 | 110 | Sonic.. | 18,600 | 95 | 69 |
| Ram trk. (l) | 4,100 | 183 | 212 | Spark (I) | 7,100 | 56 | 56 |
| Total Ram trk. | 159,100 | 108 | 109 | SS (I) | 1,600 | 130 | 120 |
| Total Dodge/Ram. | 278,200 | 95 | 88 | Volt | 3,700 | 73 | 102 |
| Fiat 500 car . | 11,500 | 153 | 134 | Chevrolet car (D) | 151,100 | 63 | 62 |
| 500 L (1) | 2,200 | 181 | 94 | Chevrolet car (I) | 9,100 | 63 | 62 |
| 500X (1) | 7,000 | 188 | 349 | Total Chevrolet car | 160,200 | 63 | 62 |
| Total Fiat truck (I) . | 9,200 | 187 | 191 | City Express | 7,500 | 194 | 175 |
| Fiat (D) | 11,500 | 153 | 134 | Colorado ... | 11,000 | 40 | 35 |
| Fiat (I) | 9,200 | 187 | 191 | Equinox. | 35,000 | 42 | 48 |
| Total Fiat | 20,700 | 166 | 150 | Express van. | 16,800 | 82 | 72 |
| Cherokee | 55,400 | 86 | 76 | Silverado.. | 152,900 | 71 | 82 |
| Compass.. | 11,800 | 55 | 92 | Suburban | 10,800 | 65 | 78 |
| Grand Cherokee | 45,900 | 75 | 72 | Tahoe | 21,300 | 67 | 79 |
| Patriot... | 22,700 | 62 | 71 | Traver | 14,600 | 30 | 49 |
| Renegade (I) | 31,600 | 130 | 142 | Trax... | 18,200 | 77 | 75 |
| Wrangler | 30,200 165,900 | 41 64 | 41 | Total Chevrolet trk | 288,100 | 61 | 70 |
| Jeep (D) | 165,900 | 64 130 | 65 | Total Chevrolet (D) | 439,200 | 62 | 67 |
| Total Jeep trk. | 197,500 | 70 | 70 | Total Chevrolet (I) | 9,100 | 63 | 62 |
| FCA US car (D) | 122,700 | 84 | 73 | Total Chevrolet | 448,300 | 62 | 67 |
| FCA US car (I). | 200 | 121 | 46 | Acadia | 16,900 | 41 | 54 |
| FCA US car | 123,000 | 84 | 73 | Canyon | 5,700 | 56 | 55 |
| FCA US trk. (D) | 395,900 | 78 | 73 | Savana van | 2,800 | 74 | 28 |
| FCA US trk. (I) | 44,900 | 143 | 154 | Sierra | 65,100 | 85 | 93 |
| FCA US trk. | 440,800 | 82 | 80 | Terrain | 21,300 | 63 | 74 |
| FCA US $\ddagger \ddagger$ | 563,800 | 82 | 78 | Yukon | 11,300 | 83 | 89 |
| C-Max | 7,300 | 99 | 74 | Yukon XL | 7,000 | 79 | 66 |
| Fiesta. | 20,900 | 99 | 59 | Total GMC trk. | 130,100 | 69 | 75 |
| Focus | 40,500 | 62 | 48 | GM car (D). | 189,900 | 67 | 67 |
| Fusion .. | 58,600 | 61 | 66 | GM car (I) | 9,100 | 63 | 62 |
| Mustang | 18,600 | 57 | 49 | GM car .... | 199,000 | 67 | 66 |
| Taurus. | 9,900 | 54 | 49 | GM trk. (D) | 451,500 | 62 | 71 |
| Total Ford div. car .... | 155,800 | 64 | 56 | GM trk. (I) | 15,000 | 57 | 71 |
| E-series/Club Wagon E-series van | $\begin{array}{r} 100 \\ 7.800 \end{array}$ | 520 | 250 40 | GM trk..... | 466,500 | 62 | 71 |
| E-series van | $\begin{array}{r} 7,800 \\ \text { 22,500 } \end{array}$ | $\begin{aligned} & 61 \\ & 58 \end{aligned}$ | 40 | GENERAL MOTORS $\dagger^{*}$ | 665,500 | 63 | 70 |
| Escape.. | 52,200 | 46 | 60 | ILX | 9,500 | 153 | 150 |
| Expedition | 10,200 | 97 | 79 | RLX (I) | 1,000 | 122 | 112 |
| Explorer... | 33,300 | 37 | 46 | TLX | 18,000 | 133 | 122 |
| F series | 198,100 | 78 | 96 | Acura car (D) | 27,500 | 139 | 130 |
| Flex | 2,000 | 27 | 42 | Acura car (I). | 1,000 | 121 | 111 |
| Transit. | 27,400 | 89 | 56 | Total Acura car | 28,500 | 138 | 130 |
| Transit Connect (I) ... | 18,200 | 100 | 112 | MDX | 11,500 | 60 | 76 |
| Ford div. trk. (D) ...... | 353,600 | 63 | 70 | RDX. | 6,000 | 34 | 37 |
| Ford div. trk. (I). | 18,200 | 100 | 112 | Total Acura trk. | 17,500 | 48 | 56 |
| Total Ford div. trk. | 371,800 | 65 | 71 | Total Acura (D) | 45,000 | 80 | 83 |
| Ford div. (D). | 509,400 | 64 | 65 | Total Acura (I) | 1,000 | 121 | 111 |
| Ford div. (I) | 18,200 | 100 | 112 | Total Acura | 46,000 | 80 | 84 |
| Total Ford div. | 527,600 | 65 | 66 | Accord. | 81,000 | 61 | 75 |
| MKS | 2,000 | 96 | 86 | Civic | 70,500 | 59 | 67 |
| MKZ ................. | 9,500 | 93 | 93 | Crosstour | 4,000 | 113 | 149 |
| Total Lincoln car . MKC ................ | 11,500 | 94 | 92 | CR-Z (I)... | 2,500 | 241 | 306 |
| MMKC | 9,100 1,000 | 46 | 123 | Fit ......... | 5,000 | 30 | 48 |
| MKX | 3,100 | 32 | 49 | Insight (I) | 500 | 115 | 99 |
| Navigator | 4,200 | 139 | 125 | Honda Div. car (D) . | 160,500 | 59 | 70 |
| Total Lincoln trk. | 17,400 | 71 | 93 | Honda Div. car (I) ... | 3,000 | 202 | 225 |
| Total Lincoln | 28,900 | 79 | 93 | Total Honda Div. car .. | 163,500 | 60 | 71 |
| Ford Motor Co. car | 167,300 | 66 | 58 | CR-V | 52,500 | 43 | 47 |
| Ford Motor Co. trk. (D) | 371,000 | 64 | 71 | HR-V. | 6,000 | 26 | 19 |
| Ford Motor Co. trk. (1) | 18,200 | 100 | 112 | Odyssey | 21,000 | 42 | 47 |
| Ford Motor Co. trk. | 389,200 | 65 | 72 | Pilot. | 8,000 | 22 | 25 |
| FORD MOTOR CO. | 556,500 | 65 | 67 | Total Honda Div. trk... | 87,500 | 38 | 40 |

Vehicles are domestic unless noted

|  | Inventory units | Days Days supply supply Aug. 1 July 1 20152015 |  |
| :---: | :---: | :---: | :---: |
| Total Honda Div. (D).. | 248,000 | 49 | 55 |
| Total Honda Div. (I) .... | 3,000 | 202 | 225 |
| Total Honda Div. ........ | 251,000 | 50 | 56 |
| Am. Honda car (D) .... | 188,000 | 64 | 75 |
| Am. Honda car (I) | 4,000 | 173 | 179 |
| Am. Honda car .......... | 192,000 | 65 | 76 |
| Am. Honda trk. ......... | 105,000 | 39 | 42 |
| AMERICAN HONDA | 297,000 | 53 | 59 |
| Hyundai div. car (D/I) | 105,200 | 49 | 54 |
| Hyundai div. trk. (D/I) | 23,400 | 39 | 45 |
| Total Hyundai div. (D/I) $\dagger$ | 128,600 | 47 | 52 |
| Kia car (I) | 86,000 | 59 | 60 |
| Kia trk. (D/I) | 32,500 | 45 | 47 |
| Total Kia (D/I)* ......... | 118,500 | 55 | 56 |
| Hyundai-Kia car (D/I) .. | 191,200 | 53 | 56 |
| Hyundai-Kia trk. (D/I) .. | 55,900 | 42 | 46 |
| HYUNDAI-KIA. | 247,100 | 50 | 54 |
| Jaguar car (I) | 2,200 | 46 | 47 |
| Land Rover trk. (I) | 4,300 | 22 | 24 |
| JAGUAR LAND ROVER N.A. $\dagger^{*}$ | +* 6,500 | 27 | 29 |
| Mazda car (D/I) .......... | 40,700 | 68 | 77 |
| Mazda trk. (I) | 23,700 | 53 | 50 |
| MAZDA $\dagger$. | 64,400 | 62 | 65 |
| i-MiEV (I) | 100 | 208 | 111 |
| Lancer (I) | 5,100 | 103 | 103 |
| Mirage (I) | 8,200 | 137 | 133 |
| Total Mitsubishi car (I) | 13,400 | 122 | 120 |
| Outlander (I) . | 4,600 | 68 | 60 |
| Outlander Sport. | 11,100 | 89 | 73 |
| Mitsubishi trk. (D) .... | 11,100 | 89 | 73 |
| Mitsubishi trk. (I) ...... | 4,600 | 68 | 60 |
| Total Mitsubishi trk. .... | 15,700 | 82 | 70 |
| MITSUBISHI | 29,100 | 96 | 89 |
| Infiniti car (I) | 16,100 | 82 | 84 |
| Infiniti trk. (D/I) | 14,400 | 70 | 77 |
| Total Infiniti (D/I). | 30,600 | 76 | 81 |
| Nissan Div. car (D/I) .. | 155,700 | 57 | 62 |
| Nissan Div. trk. (D/I).. | 116,900 | 61 | 62 |
| Total Nissan Div. ........ | 272,600 | 59 | 62 |
| Nissan N.A. car (D/I) .. | 171,800 | 59 | 64 |
| Nissan N.A. trk. (D/I) .. | 131,400 | 62 | 63 |
| NISSAN N.A. $\dagger$ | 303,200 | 60 | 64 |
| Subaru car (D) | 8,500 | 14 | 16 |
| Subaru car (I) | 4,200 | 10 | 11 |
| Subaru car (D/I) ........ | 12,700 | 13 | 14 |
| Subaru trk. (I).. | 25,800 | 28 | 31 |
| SUBARUt | 38,500 | 20 | 22 |
| Lexus car (I). | 32,700 | 58 | 65 |
| Lexus trk. (D/I) ........ | 30,300 | 52 | 62 |
| Total Lexus (D/I) | 63,000 | 55 | 64 |
| Toyota/Scion car (D/I) | 187,300 | 49 | 51 |
| Toyota trk. (D/I). | 121,800 | 36 | 34 |
| Total Toyota/Scion (D/I) | 309,100 | 43 | 43 |
| TOYOTA MOTOR SALES $\dagger$ | 372,100 | 45 | 46 |
| Audi car (I). | 20,800 | 56 | 42 |
| Audi trk. (I) ............ | 16,500 | 53 | 43 |
| Total Audi (I) ........... | 37,300 | 55 | 42 |
| Porsche car (I) ........ | 5,100 | 76 | 61 |
| Porsche trk. (I) ........ | 3,100 | 27 | 23 |
| Total Porsche (I) $\dagger . . . .$. | 8,200 | 45 | 39 |
| VW div. car (D/I) | 100,900 | 93 | 95 |
| VW div. trk. (I) . | 10,600 | 89 | 75 |
| Total VW division (D/I) | 111,500 | 93 | 93 |
| VW Group car (D/I)...... | 126,800 | 83 | 78 |
| VW Group trk. (D/I) .... | 30,200 | 56 | 47 |
| VW GROUP ............... | 156,900 | 76 | 71 |
| 60 series (I) ............. | 5,400 | 76 | 65 |
| 70 series (I) ............. | 1,100 | 68 | 48 |
| 80 series (I) ............. | 100 | 98 | 9 |
| Total Volvo car (I) .... | 6,600 | 75 | 56 |
| XC60 (I) ............ | 5,400 | 65 | 57 |
| XC90 (1) | 500 | 11 | 6 |
| Total Volvo trk. (I) .... | 5,900 | 46 | 49 |
| VOLVO CARS N.A. $\dagger$...... | 12,500 | 58 | 53 |
| Total car ............... 1, | 1,538,200 | 60 | 60 |
| Total truck .............. 1, | 1,876,900 | 58 | 61 |
| IOTAL ................. 3, | 3,415,100 | 59 | 61 |

*Estimate
$\ddagger$ Smart inventory is not include
GłFiat S.p.A. completed the acquisition of Chrysler Group LLC on Jan. 21, 2014; the companies were on Oct. 12, 2014.

Note: Numbers may not add due to rounding; ( D ) = produced in North America; $(\mathrm{I})=$ imported to S
Note: Numbers may not add due to rounding; (D)
based on the previous month's daly selling rate

## Stock by brand

| Smallest |  |
| :---: | :---: |
| 1. Subarut | 20 |
| 2. Land Rover†* | 22 |
| 3. Mercedes-Benz ${ }^{*}$ | 42 |
| 4. Toyota/Scion $\dagger$ | 43 |
| 4. BMW+* | 43 |
| Largest |  |
| 1. Fiat | 166 |
| 2. Alfa Romeo | 121 |
| 3. Ram | 108 |
| 4. Mitsubishi | 96 |
| 5. VW | 93 |
| †Dealer stock and in-transits | *EStimate |

## Stock by maker

Days supply on Aug. 1, 2015

| Smallest |  |
| :---: | :---: |
| 1. Subarut | 20 |
| 2. Jaguar Land Rover†* | 27 |
| 3. Daimler AG†\#* | 42 |
| 4. $\mathrm{BMW} \dagger^{*}$ | 44 |
| 5. Toyota Motor Sales $\dagger$ | 45 |
| Largest |  |
| 1. Mitsubishi | 96 |
| 2. FCA US | 82 |
| 3. VW Group | 76 |
| 4. Ford Motor Co. | 65 |
| 5. General Motors ${ }^{*}$ | 63 |
| $\dagger$ Dealer stock and in-transits $\ddagger$ Excludes Smart | *Estimate |

Inventory: Unit count of vehicices on hand a t dealeesship, factory lots, ports of entry and in transit on a speceficic date

## Perspective

Total industry days supply on Aug. 1

| 2011 | 49 |
| :---: | ---: |
| 2012 | 54 |
| 2013 | 56 |
| 2014 | 61 |
| 2015 | 59 |

Domestics vs. imports
Days supply on Aug. 1, 2015

|  | On Aug. $\mathbf{1}$ | On July 1 |
| :--- | ---: | ---: |
| Detroit 3 | 69 | 71 |
| European | 59 | 52 |
| Japanese | 50 | 53 |
| Korean | 50 | 54 |
| Total industry | $\mathbf{5 9}$ | $\mathbf{6 1}$ |
| Source: Automotive News Data Center |  |  |

## BAYS

## Best answer may be more service hours

continued from Page $\mathbf{4}$
For dealerships, expanding service departments can be an expensive and complicated proposition.
If land is available to allow for an expansion, most dealerships would require local government approval to add service bays.
If the land is available and government approvals can be won, the dealer still faces the challenge of hiring enough well-qualified ser vice technicians to staff the added service bays and the service advis ers to fill them with customers.
In some cases, says Pietro Gorlier, the global head of Mopar, the best answer for a dealership to expand its service effectiveness may not be adding service bays but adding service hours.
"The number of investments be ing made by our dealers [already] in brick and mortar is huge, and this is happening organically. But I don't want to show up and say, 'Now you need to change the facility because you need'" greater service capacity, Gorlier explained.
"Before you get to brick and mor tar, you have hundreds of opportu nities to make the process more efficient, to use the technicians that you have better."
FCA US' recent spate of large re calls - in 2014 it recalled 8.8 mil lion vehicles, and through July 2015 it had already recalled another roughly 9.7 million vehicles - is ex acerbating growing demands on dealer service operations.
So far this year, Gorlier said, FCA is making strides on its long-term goals. In 2015 alone, the automak er's dealerships have added a net of 1,300 service technicians, more than 700 additional service advisers and the equivalent of almost 600 additional service bays nationwide with construction and added shifts, Gorlier said.
Gorlier has long championed Saturday and even Sunday dealership service to increase profits and cus tomer satisfaction of dealers' ser vice operations.
The analyzer also can show deal ers what adding additional week end service hours will look like on their bottom lines. AN

## OBITUARIES

## Jean Mayer

DETROIT - Jean Mayer, who rose through the ranks at Ford Motor Co. to become a global purchasing executive, died Aug. 5 . She was 61 .
Mayer, one of Automotive News 100 Leading Women in the North American Auto Industry in 2000 and 2005, began her automotive career as a buyer in Ford's electrical and electronics division in 1977. She held various management positions in the automaker's purchasing operations and became executive director of Asia Pacific purchasing in 2004
After her 30-year career at Ford, Mayer held executive positions at financial services company TIAACREF, Bombardier Aerospace and wind turbine company Ogin Inc.

## TAURUS

## U.S. sales on track for a record low

continued from Page $\mathbf{1}$
which will roll out the Continental next year.
Chris Lemley, a Ford dealer in Medford, Mass., said he keeps requesting more Tauruses but has received very few each month. He figures Ford would rather maximize output of the highly profitable Explorer at the Chicago plant where both vehicles are built.
"If they want to retain Taurus long term, they need to produce and sell more of them in the short term," Lemley wrote in an email. "Right now, we are below the threshold level of inventory to participate meaningfully in the D [full-size] segment."
Mulally, who studied Ford's de velopment of the Taurus while working for Boeing, had a clear affinity for the sedan. Upon being hired as CEO in 2006, he criticized the logic of Ford casting aside one of its most recognizable names and ordered the Five Hundred - a fullsize car, whereas the former Taurus was a midsize - be hurriedly overhauled and renamed to become Ford's flagship sedan. When he retired last year, he took a Taurus home with him to Seattle.
But Ford has allowed the Taurus to languish, showing little interest in making the investment necessary to compete with the redesigned Chevrolet Impala and Toyota Avalon. With Mulally gone and the full size sedan market down 18 percent this year, the Taurus is likely to get even fewer resources.
Ford hasn't given any hints about what it may do.
"Taurus continues to play an important role in our North America vehicle lineup," Ford spokesman Said Deep said.
About 20 percent of Tauruses are converted into police cars. That busi ness is an incentive for Ford to keep the Taurus in the U.S. to some de

## Slipping sales

U.S. sales of the Ford Taurus are on pace for an all-time low First full year (1986): 263,450 Peak year (1992): 409,751 Worst year (2009): 45,617 2014 sales: 62,629 2015 year to date: 29,967

## gree, though the Police Interceptor

 Utility, based on the Explorer, is far more popular, and sales of the sedan version are falling.Despite Mulally's criticism of the move nine years ago, replacing the midsize Taurus sedan with the Fusion has been a positive for Ford. By the end of its life, the old Taurus was ubiquitous on rental-car lots and absent from most car shoppers' consideration lists. But the Fusion vaulted Ford back into contention with Toyota and Honda, particularly after a 2012 redesign that featured the kind of bold styling most sedans had been missing.
In fact, the current Taurus has suffered partly because of the Fusion's success. Despite being a class bigger, the Taurus has slightly less front and rear legroom, front headroom and passenger volume than the Fu sion, leaving few reasons, other than a larger trunk, to pay the Taurus' higher price. The Taurus starts at $\$ 27,930$, including shipping, about $\$ 5,000$ more than the Fusion. In the U.S., Ford sold more Fusions in July than it has sold Tauruses in all of 2015, excluding police cars. It's on pace for full-year U.S. sales of 45,000 Tauruses, including police cars, which would be an alltime low, and 290,000 Fusions.
"You'd have trouble finding consumers out there - especially the desirable [younger] demographics who would look at the car and have any kind of awareness of it and affinity for it," said Karl Brauer, senior director of insights for KBB. "There are so many strikes against almost any car in that category and then a few more against the Taurus." AN



| Plant overtime |  | Hyundai Montgomery, Ala. | car |
| :---: | :---: | :---: | :---: |
| Week ending Aug. 22 |  |  |  |
| FCA NA |  | Kia West Point, Ga. | car/truck |
| Brampton, Ontario | car |  |  |
| Toledo (Ohio) North | truck | Mitsubishi Normal, III. | truck |
| Toledo (Ohio) Supplier Park | truck |  |  |
| Ford Motor Co. |  | Volkswagen Chattanooga | car |
| Chicago | car/truck | Note: Overtime could be daily, Sat | or both. |
| Kentucky Truck (Louisville) | truck |  |  |
| Louisville (Ky.) Assembly | truck |  |  |
| General Motors |  | Plant closings |  |
| Arlington, Texas | truck |  | Resumes |
| Bowling Green, Ky. | car | FCA NA |  |
| Ingersoll, Ontario (CAMI) | truck | Warren (Mich.) Truck* | Aug. 24 |
| Lansing (Mich.) Delta Township | truck | *Vacation |  |
| Wentzville, Mo. | truck | Source: Automotive News Data Ce |  |

## N.A. output rises 6.9\% in July

Estimated North American car and truck production in July rose a robust 6.9 percent from July 2014 to $1,382,380$ vehicles, as relatively few assembly plants took lengthy downtimes. Production has topped 1 million units for 48 straight months.
Car production rose 6.3 percent in both the U.S. and Canada and 1.5 percent in Mexico. North American car output climbed 4.9 percent.
Truck output jumped 10.4 percent in the U.S. and 7.6 percent in Canada but fell 1.4 percent in Mexico. North American truck production increased 8.1 percent.

Vehicle output rose 8.9 percent in the U.S., 7.1 percent in Canada and 0.1 percent in Mexico.
Vehicle output for the first seven months rose 4.8 percent in the U.S. and 10.3 percent in Mexico but slid 6.2 percent in Canada. North American vehicle output grew 4.3 percent to an estimated 10,651,623 vehicles.

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North America production by nameplate, July \& YTD

|  | $\begin{gathered} \text { July } \\ 2015 \end{gathered}$ | July 2014 | $\begin{array}{r} 7 \text { mos. } \\ 2015 \end{array}$ | $\begin{array}{r} 7 \text { mos. } \\ 2014 \end{array}$ |  | $\begin{gathered} \text { July } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { July } \\ 2014 \end{gathered}$ | $\begin{aligned} & 7 \text { mos. } \\ & 2015 \end{aligned}$ | $\begin{aligned} & 7 \text { mos. } \\ & 2014 \end{aligned}$ |  | $\begin{aligned} & \text { July } \\ & 2015 \end{aligned}$ | $\begin{gathered} \text { July } \\ 2014 \end{gathered}$ | $\begin{array}{r} 7 \text { mos. } \\ 2015 \end{array}$ | $\begin{aligned} & 7 \text { mos. } \\ & 2014 \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mercedes-Benz R class (trk.).. | 10 | , | 10 | 0 | Escalade (trk.). | 2,620 | 2,333 | 16,700 | 7,423 | Maxima | 5,022 | 2,477 | 18,246 | 36,297 |
| Mobility Ventures MV-1 (trk.) .. | 258 | 140 | 1,173 | 1,132 | Escalade ESV (trk.) .. | 1,655 | 1,214 | 10,572 | 3,957 | Sentra. | 0 | 0 | 0 | 4,948 |
| AM GENERAL $\dagger$................. | 268 | 140 | 1,183 | 1,132 | SRX (Mex. trk.) .................. | 5,989 | 9,532 | 44,470 | 61,440 | Sentra (Mex.) | 20,542 | 18,351 | 161,487 | 146,947 |
| Fusion ........... |  | 4,616 | , | 33,011 | Total Cadillac .... | 13,532 | 17,846 | 98,736 | 133,365 | Tiida (Mex.) ... | 2,970 | 3,390 | 24,921 | 25,103 |
| Mustang . | 0 | 41 | 0 | 49,053 | Aveo (Mex.)... | 7,687 | 5,508 | 47,614 | 40,193 | Tsuru (Mex.) | 3,826 | 3,396 | 30,388 | 28,731 |
| Total Ford division | 0 | 4,657 | 0 | 82,064 | Camaro (Can.). | 5,987 | 3,883 | 55,479 | 52,536 | Versa (2nd. gen., Mex.) ......... | 11,739 | 12,316 | 81,016 | 112,525 |
| AUTOALLIANCE. |  | 4,657 | 0 | 82,064 | Corvette Stingray (7th gen.)... | 3,885 | 3,740 | 24,161 | 24,018 | Versa Note (Mex.) .... | 3,713 | 6,856 | 43,437 | 53,802 |
| X3 (trk.). | 11,678 | 8,468 | 80,397 | 83,643 | Cruze. | 29,945 | 18,740 | 184,213 | 181,312 | Armada (trk.).......... | 1,018 | 521 | 9,006 | 6,062 |
| X4 (trk.). | 4,374 | 3,874 | 32,481 | 11,794 | Impala. | 2,285 | 2,086 | 20,597 | 14,599 | Frontier (trk.). | 2,292 | 5,537 | 25,738 | 52,047 |
| X5 (trk.). | 13,153 | 12,395 | 90,778 | 92,783 | Impala (Can.) | 6,612 | 9,157 | 57,781 | 90,290 | Murano (trk.). | 5,300 | 0 | 49,161 | 0 |
| X6 (trk.). | 3,273 | 152 | 27,014 | 13,450 | Malibu | 12,802 | 9,387 | 102,202 | 121,016 | NV commercial van (trk.)....... | 840 | 846 | 7,691 | 6,165 |
| BMW MFG. CORP. | 32,478 | 24,889 | 230,670 | 201,670 | Sonic | 2,223 | 6,811 | 34,703 | 60,765 | NV passenger van (trk.)........ | 296 | 156 | 2,529 | 1,526 |
| 200 sedan .......... |  | , | , | 15,329 | Sonic (Mex.) | 3,191 | 2,233 | 23,577 | 16,827 | NV200 cargo (Mex. trk.) ........ | 1,732 | 1,435 | 22,072 | 9,570 |
| 200 sedan (2nd gen.). | 10,644 | 15,444 | 123,585 | 49,939 | Volt. | 0 | 2,491 | 6,519 | 18,034 | NV200 taxi (Mex. trk.)........... | 0 | 55 | 408 | 122 |
| 300 (Can.) .... | 4,282 | 3,060 | 46,014 | 34,878 | Captiva Sport (Mex. trk.). | 400 | 5,538 | 4,265 | 40,164 | Pathfinder (trk.)... | 6,106 | 5,875 | 57,678 | 62,737 |
| Town \& Country (Can. trr.).... | 8,847 | 11,246 | 44,703 | 94,822 | Colorado (trk.). | 10,138 | 0 | 57, | 0 | Pickup/Chassis (Mex. trk.). | 8,567 | 7,014 | 68,239 | 51,746 |
| Total Chrysler Division ... | 23,773 | 29,750 | 214,302 | 194,968 | Equinox (trk.) ........ | 2,988 | 2,406 | 24,588 | 25,083 | Rogue (trk.). | 10,129 | 9,551 | 96,956 | 94,637 |
| Avenger.............. | 0 | - | 0 | 18,923 | Equinox (Can. trk.) | 3,877 | 858 | 32,184 | 8,461 | Titan (trk.).. | 1,516 | 937 | 13,405 | 10,077 |
| Challenger (Can.) | 4,300 | 3,201 | 44,294 | 35,487 | Equinox (CAMI, Can. trk.) | 12,793 | 11,835 | 109,370 | 116,706 | Xterra (trk.) | 1,251 | 1,284 | 10,346 | 11,164 |
| Charger (Can.)..... | 7,449 | 5,235 | 76,258 | 61,785 | Express (trk.) ... | 5,067 | 11,444 | 33,173 | 55,024 | Total Nissan Division | 112,675 | 107,929 | 979,159 | 977,054 |
| Dart................ | 4,919 | 7,509 | 66,996 | 48,284 | Silverado (trk.) | 23,750 | 24,020 | 206,103 | 202,330 | Chevrolet City Express (Mex. trk.) $\dagger$ | 2,577 | 200 | 17,553 | 200 |
| Viper.. | 58 | 16 | 607 | 396 | Silverado/Cheyenne (Mex. trk.) | 14,143 | 17,902 | 132,858 | 140,095 | Total U.S. car.................. | 25,336 | 25,435 | 233,419 | 268,714 |
| Durango (trk.) | 6,590 | 6,797 | 50,667 | 43,948 | Suburban (trk.). | 5,848 | 5,667 | 38,344 | 31,373 | Total Mexico car | 48,292 | 49,283 | 382,511 | 402,487 |
| Grand Caravan (Can. trk.) | 10,838 | 13,640 | 61,155 | 116,627 | Tahoe (trk.).... | 10,714 | 9,029 | 70,172 | 62,334 | Total U.S. truck | 31,920 | 27,727 | 302,904 | 271,925 |
| Journey (Mex. trk.) ......... | 15,855 | 14,489 | 119,891 | 102,317 | Traverse (trk.) | 7,978 | 8,177 | 68,176 | 65,679 | Total Mexico truct | 12,876 | 8,704 | 108,272 | 61,638 |
| Total Dodge.... | 50,009 | 50,887 | 419,868 | 427,767 | Trax (Mex. trk.) | 9,099 | 6,402 | 56,275 | 35,960 | NISSAN. | 118,424 | 111,149 | 1,027,106 | 1,004,764 |
| Ram (trk.) ... | 27,711 | 28,966 | 232,257 | 194,803 | Total Chevrolet | 181,412 | 167,314 | 1,389,697 | 1,402,799 | Legacy... | 3,185 | 3,986 | 36,777 | 24,691 |
| Ram (Mex. trk.)... | 15,701 | 23,234 | 153,536 | 135,414 | Acadia (trk.).... | 6,714 | 7,636 | 58,881 | 57,481 | Outback | 7,648 | 5,023 | 89,321 | 69,774 |
| Ram C/N (Can. trk.).... | 0 | 876 | 4,484 | 7,411 | Canyon (trk.) | 3,493 3 | 1764 | 22,324 | ${ }^{2}$ | Tribeca (trk.) | 0 | 0 | 0 | 209 |
| Ram ProMaster (Mex. trk.) .... | 2,667 | 2,324 | 17,505 | 13,218 | Savana (trk.) | 3,634 | 11,764 | 20,662 | 22,362 80,194 | Total Subaru. | 10,833 | 9,009 | 126,098 | 94,674 |
| Total Ram.. | 46,079 | 55,400 | 407,782 | 350,846 | Sierra (trk.)......... | 9,386 | 11,041 | 83,457 | 80,194 | Toyota Camry | 3,972 | 4,665 | 47,419 | 55,253 |
| Total Dodge/Ram | 96,088 | 106,287 | 827,650 | 778,613 | Sierra (Mex. trk.) $\qquad$ Terrain (CAMI, Can trk) | 7,932 8,203 | 10,062 | 81,707 74,001 | 76,210 73,575 | Total U.S. car | 14,805 | 13,674 | 173,517 | 149,718 |
| Cherokee (trk.). | 24,378 | 19,405 | 194,395 | 161,444 | Terrain (CAMI, Can. trk.)....... Yukon (trk) | 8,203 5 5 | 7,461 | 74,001 33,563 | 73,575 $\mathbf{2 5} 644$ | Total U.S. truck | 0 | 0 | 0 | 209 |
| Compass (trk.). | 8,127 | 9,750 | 75,477 | 80,967 | Yukon (trk.) $\qquad$ | 5,127 3,549 | 4,211 3,334 | 33,563 22,593 | 25,644 17,946 | SUBARU . | 14,805 | 13,674 | 173,517 | 149,927 |
| Grand Cherokee (trk.) | 25,504 | 26,402 | 195,526 | 170,491 | Yukon XL (trk.) | 3,549 48.038 | 3,334 45,509 | 22,593 $\mathbf{3 9 7}$, 188 | r ${ }^{17,946}$ | TESLA Model S $\dagger$ | 5,017 | 1,868 | 28,984 | 18,166 |
| Patriot (trk.) .... | 7,738 | 9,200 | 89,752 | 76,929 | Totar GMC .... | 48,038 | 45,509 | $\begin{array}{r}397,188 \\ \hline 295\end{array}$ | 193,412 190 | RX 350 (Can. trk.) | 7,211 | 7,392 | 55,707 | 50,828 |
| Wrangler (trk.) ... | 5,721 | 4,578 | 42,251 | 35,306 | Total U.S. car | 56,697 | 50,799 | 426,664 | 525,692 | RX 450h (Can. trk.) | 455 | 1,082 | 4,041 | 4,638 |
| Wrangler Unlimited (trk.) ....... | 16,440 | 13,166 | 124,251 | 101,565 | Total Canada car | 14,761 | 14,365 | 426,664 129,794 | 525,692 | Total Lexus | 7,666 | 8,474 | 59,748 | 55,466 |
| Total Jeep... | 87,908 | 82,501 | 721,652 | 626,702 | Total Mexico car | 10,878 | 7,741 | 12,191 | 56,020 | Avalon | 3,808 | 2,936 | 33,077 | 33,790 |
| Total Chrysler brands . | 207,769 | 218,538 | 1,763,604 | 1,600,283 | Total U.S. truck. | 106,648 | 96,528 | 802,638 | 57,020 | Avalon Hybrid. | 837 | 1,203 | 8,638 | 9,795 |
| 500 (Mex.) | 1,937 | 5,721 | 23,018 | 25,987 | Total Canada truck | 106,648 | 90,154 | 815,555 | $\begin{aligned} & 698,684 \\ & 198,742 \end{aligned}$ | Camry... | 25,902 | 24,421 | 196,618 | 180,067 |
| Freemont (Mex. trk.) | 2,060 | 1,751 | 15,577 | 12,428 | Total Mexico truck | 37,563 | 49,436 | 319,575 | 353,869 | Camry Hybrid. | 2,943 | 1,745 | 25,479 | 28,052 |
| Total Fiat... | 3,997 | 7,472 | 38,595 | 38,415 | GENERAL MOTORS $\ddagger$ | 251,420 | 239,023 | 1,965,417 | 2,000,331 | Corolla. | 15,085 | 13,303 | 111,224 | 110,376 |
| Thema (Can.) ................. | 0 | 0 | 0 | 184 | ILX................... | 1,800 | 3,599 | 1,95,679 | 2,00, 9,509 | Corolla (Can.) | 19,901 | 22,561 | 148,256 | 134,054 |
| Grand Voyager (Can. trk.)...... | 0 | 253 | 408 | 2,136 | TL. | 1,00 | 3,59 | 0 | 3,765 | Matrix (Can.) | 0 | 0 |  | 4,913 |
| Total Lancia . | 0 | 253 | 408 | 2,320 | TLX. | 1,836 | 2,376 | 35,200 | 2,376 | Venza. | 2,985 | 2,795 | 18,565 | 21,618 |
| Total U.S. car | 15,621 | 22,969 | 191,188 | 132,871 | MDX (trk. | 1,479 | 5,879 | 43,913 | 42,088 | Highlander (trk.). | 14,434 | 11,444 | 113,782 | 97,907 |
| Total Canada car. | 16,031 | 11,496 | 166,566 | 132,334 | RDX (trk.) | 3,479 3,959 | 2,631 | 42,055 | 42,062 | Highlander Hybrid (trk.) | 361 | 243 | 2,764 | 2,706 |
| Total Mexico car. | 1,937 | 5,721 | 23,018 | 25,987 | Rccord..... | $\begin{array}{r}3,479 \\ \hline 4,810\end{array}$ | 30,600 | 225,550 | 252,050 | RAV4 (Can. trk.)..... | 18,105 | 20,484 | 142,933 | 128,620 |
| Total U.S. truck | 122,209 | 118,264 | 1,004,576 | 865,453 | Civic | 19,896 | 14,543 | 129,797 | 132,466 | Sequoia (trk.) | 1,732 | 1,463 | 13,488 | 13,734 |
| Total Canada truck | 19,685 | 26,015 | 110,750 | 220,996 | Civic (C | 15,749 | 14,056 | 106,496 | 113,667 | Sienna (trk.) ... | 11,944 | 10,265 | 89,081 | 82,497 |
| Total Mexico truck. | 36,283 | 41,798 | 306,509 | 263,377 | Crosstour | , 360 | +295 | 4,863 | 8,279 | Tacoma (trk.) . | 9,266 | 7,411 | 71,637 | 59,059 |
| FCA NA $\ddagger$. | 211,766 | 226,263 | 1,802,607 | 1,641,018 | Fit (Mex.) | 1,199 | 5,745 | 29,911 | 23,560 | Tacoma (Mex. trk.) | 6,613 | 6,774 | 48,354 | 41,179 |
| C-Max. | 2,421 | 1,858 | 16,574 | 19,199 | CR-V (trk.). | 16,128 | 6,678 | 105,314 | 85,527 | Tundra (trk.)... | 9,071 | 9,544 | 70,403 | 80,116 |
| Fiesta (Mex.) | 11,586 | 11,590 | 70,034 | 71,284 | CR-V (Can. trk.) | 16,431 | 15,418 | 119,514 | 117,750 | Total Toyota Division | 142,987 | 136,592 | 1,094,299 | 1,028,483 |
| Focus. | 18,601 | 23,825 | 149,658 | 143,840 | CR-V (Mex. trk.) | 5,973 | 15,744 5,748 | 17,771 | 177,363 | Total U.S. car ....... | 51,560 | 46,403 | 193,601 | 383,698 |
| Fusion. | 2,118 | 20 | 23,161 | ${ }^{0}$ | HR-V (Mex. trk.) | 8,801 | 5 | 42,730 | - 0 | Total Canada car | 19,901 | 22,561 | 148,256 | 138,967 |
| Fusion (Mex.) | 19,074 | 17,002 | 179,968 | 167,017 | Odyssey (trk.) .. | 13,500 | 13,192 | 88,745 | 85,130 | Total U.S. truck | 46,808 | 40,370 | 361,155 | 336,019 |
| Mustang ....... | 8,119 | , | 91,665 | 0 | Pilot (trk.).... | 11,709 | 9,284 | 69,118 | 77,778 | Total Canada truck | 25,771 | 28,958 | 202,681 | 184,086 |
| Taurus..... | 5,816 | 4,616 | 45,572 | 48,209 | Ridgeline (trk.) | 1,70 | 0 |  | 10,015 | Total Mexico truck. | 6,613 | 6,774 | 48,354 | 41,179 |
| E series (trk.) | 2,597 | 0 | 33,624 | 85,394 | Total Honda Division. | 144,556 | 115,555 | 959,809 | 943,585 | TOYOTA $\dagger$............ | 150,653 | 145,066 | 1,154,047 | 1,083,949 |
| Edge (Can. trk.).. | 12,048 | 5,031 | 79,479 | 80,927 | Total U.S. car . | 58,702 | 51,413 | 415,089 | 408,445 | Toyota incl. joint venture*. | 154,625 | 149,731 | 1,201,466 | 1,139,202 |
| Escape (trk.)..... | 29,052 | 23,843 | 222,724 | 215,359 | Total Canada ca | 15,749 | 14,056 | 106,496 | 113,667 | Beetle (2nd gen., Mex.).... | 3,670 | 6,683 | 27,382 | 40,927 |
| Expedition (trk.) Explorer (trk.).... | 2,374 | 5,803 | 32,418 | 39,961 | Total Mexico car | 1,199 | 5,745 | 29,911 | 23,560 | Beetle Cabrio (2nd gen., Mex.) | 2,338 | 2,183 | 17,868 | 17,718 |
| Explorer (trk.)...................... | 21,942 | 22,818 | 160,102 | 162,026 | Total U.S. truck | 48,775 | 37,664 | 339,145 | 330,600 | Goli/GTI (7th gen.Mex.) | 8,091 | 7,302 | 55,845 | 18,211 |
| F series (12th gen.) (trr.)....... F series (13th gen.) (trk.)...... |  | 58,208 |  | 411,973 | Total Canada truck | 16,431 | 15,418 | 119,514 | 117,750 | Golf/GTl wagon (7th gen.Mex.) | 4,772 | 18 | 26,042 | 54 |
| F series (13th gen.) (trk.)....... | 56,048 |  | 313,181 |  | Total Mexico truck. | 14,774 | 5,744 | 80,501 | 37,363 | Jetta (4th gen., Mex.). | 0 | 3,084 | 0 | 20,227 |
| F-Series Super Duty (trk.) ${ }_{\text {F-i.... }}$ | 11,477 1 1 | 23,984 | 177,633 | 172,010 | HONDA.. | 155,630 | 130,040 | 1,090,656 | 1,031,385 | Goti/Jetta wagon (5th gen., Mex.) | 0 | 212 | 0 | 20,198 |
| F-Series chassis (trk.) ........... Flex (Can. trk.) ............... | 1,164 1,395 | 1,154 924 | 8,777 10,962 | 10,642 13,545 | Elantra. | 17,018 | 11,474 | 108,104 | 102,924 | Jetta (6th gen., Mex.)........... | 15,559 | 13,832 | 154,058 | 164,422 |
| Flex (Can. trk.) Medium (F650)/F750, tri........... | 1,395 323 | 924 | 10,962 | 13,545 0 | Sonata. | 20,971 | 20,910 | 120,731 | 127,319 | Passat | 7,448 | 10,787 | 53,336 | 75,266 |
| Medium (F650/F750, Mex. trk.) $\dagger$ | 0 | 1,094 | 5,148 | 5,482 | Santa Fe (trk.) ............... | 9,809 | 9,213 | 64,075 | 60,313 | Total U.S. car... | 7,448 | 10,787 | 53,336 | 75,266 |
| Transit (trk.). | 9,746 | 2,270 | 84,168 | 6,942 | Total Hyundai division. | 47,798 | 41,597 | 292,910 | 290,556 | Total Mexico car | 34,430 | 33,314 | 281,195 | 281,757 |
| Total Ford division.. | 215,901 | 204,020 | 1,705,305 | 1,653,810 | Sorento (tion | 12,700 | 10,400 | 61,668 | 85,088 | VOLKSWAGEN. | 41,878 | 44,101 | 334,531 | 357,023 |
| MKS .. | 837 | 777 | 4,533 | 4,446 | Total Kia | 21,200 | 23,900 | 150,710 | $\begin{array}{r}\text { 15, } \\ 159 \\ \hline 199\end{array}$ | Med./hvy. truck (Can. trk.) ... | 1,054 | 751 | 6,701 | 6,368 |
| MKZ (Mex.) ... | 3,664 | 3,868 | 19,990 | 21,542 | Total U.S. car | 46,489 | 45,884 | 290,503 | 315,331 | Med./hvy. truck (Mex. trk.) | 12,788 | 9,088 | 80,143 | 75,419 |
| MKC (trk.) ....... | 3,948 | 4,861 | 20,251 | 9,644 | Total U.S. truck | 22,509 | 19,613 | 153,117 | 134,574 | Med./hvy. truck (trk.) . | 31,473 | 23,534 | 204,434 | 95,286 |
| MKT (Can. trk.)... | 363 | 252 | 2,457 | 3,282 | HYUNDAI-KIA AUTOMOTIVE | 68,998 | 65,497 | 443,620 | 449,905 | OTHER $\dagger$.................. | 45,315 | 33,373 | 291,278 | 277,073 |
| MKX (Can. trk.) ... | 4,627 | 1,248 | 7,278 | 15,803 | Mazda2 (Mex.). | 4,388 | 0 | 30,321 | - | Total U.S. car | 328,467 | 309,094 | 2,592,722 | 2,580,144 |
| Navigator (trk.)... | 571 | 835 | 9,288 | 5,806 | Mazda3 (Mex.) | 11,522 | 11,922 | 87,504 | 37,388 | Total Canada car | 66,442 | 62,478 | 551,112 | 551,292 |
| Total Lincoln .... | 14,010 | 11,841 | 63,797 | 60,523 | Total Mazda .... | 15,910 | 11,922 | 117,825 | 37,388 | Total Mexico car | 148,330 | 146,186 | 1,177,192 | 1,088,042 |
| Total U.S. car..... | 37,912 | 31,076 | 331,163 | 215,694 | Toyota Yaris (Mex.).... | 1,360 | 0 | 1,549 | 0 | Total North America car.. | 543,239 | 517,758 | 4,321,026 | 4,219,478 |
| Total Mexico car Total U.S. truck. | 34,324 | 32,460 | 269,992 | 259,843 | MAZDA .......................... | 17,270 | 11,922 | 119,374 | 37,388 | Total U.S. truck | 611,997 | 554,593 | 4,626,718 | 4,311,572 |
| Total U.S. truck..... | 139,242 | 143,776 | 1,062,623 | 1,119,757 | C class... | 8,880 | 4,129 | 55,258 | 4,485 | Total Canada truck | 106,247 | 98,751 | 755,377 | 841,499 |
| Total Canada truck. | 18,433 | 7,455 | 100,176 | 113,557 | GL (trk.) | 4,574 | 4,082 | 29,533 | 29,282 |  |  |  |  |  |
| Total Mexico truck | 1 | 1,094 | 5,148 | 5,482 | GLE SUV/M class (trk.). | 15,983 | 11,099 | 78,974 | 74,377 | Total Mexico truc | 120,897 | 122,638 | 948,502 | 838,327 |
| FORD MOTOR CO.. | 229,911 | 215,861 | 1,769,102 | 1,714,333 | GLE Coupe (trk.) ......... | 3,004 | 0 | 8,945 | 0 | Total North America truck ... | 839,141 | 775,982 | 6,330,597 | 5,991,398 |
| Ford incl. joint venture*. | 229,911 | 220,518 | 1,769,102 | 1,796,397 | R class (trk.) ....... | 779 | 669 | 6,905 | 6,899 | Total U.S. | 940,464 | 863,687 | 7,219,440 | 6,891,716 |
| LaCrosse ... | 2,194 | 1,678 | 17,478 | 26,581 | Sprinter (trk.) ...................... | 1,053 | 1,140 | 8,557 | 7,303 | Total Canada | 172,689 | 161,229 | 1,306,489 | 1,392,791 |
| Regal (Can.).. | 1,172 | 123 | 9,090 | 11,706 | Total U.S. car ................. | 8,880 | 4,129 | 55,258 | 4,485 | Total Mexico. | 269,227 | 268,824 | 2,125,694 | 1,926,369 |
| Verano............ | 1,055 | 2,280 | 16,946 | 30,424 | Total U.S. truck | 25,393 | 16,990 | 132,914 | 117,861 |  |  |  |  |  |
| Enclave (trk.)... | 3,987 | 4,252 | 35,987 | 41,854 | MERCEDES-BENZ $\dagger . .$. | 34,273 | 21,119 | 188,172 | 122,346 | TOTAL N.A. PRODUCTION | 1,382,380 | 1,293,740 | 10,651,623 | 10,210,876 |
| Total Buick.. | 8,408 | 8,333 | 79,501 | 110,565 | MIITSUBISHI Outlander Sport (trk.) $\dagger$ | 4,274 | 5,098 | 31,359 | 38,402 | TOTAL N.A. LIGHT VEHICLES .. | 1,337,065 | 1,260,367 | 10,360,345 | 9,933,803 |
| ATS. | 1,359 | 2,177 | 11,957 | 23,136 | Infiniti QX60 (trk.) | 3,172 | 3,020 | 30,394 | 27,510 | $\dagger$ Estimate |  |  |  |  |
| CTS .. | 903 | 1,388 | 7,544 | 23,712 | Altima.. | 19,185 | 21,020 | 201,339 | 208,409 | $\ddagger$ Chrysler and General Motors vehicles | s built in the | U.S. and C | ada are est |  |
| ELR ..... | 16 | 0 | 49 | 1,905 | Leaf. | 1,129 | 1,938 | 13,834 | 19,060 | *Production is not included in the gr | and total. |  |  |  |
| XTS (Can.)........................... | 990 | 1,202 | 7,444 | 11,792 | March/Micra (Mex.) .............. | 5,502 | 4,974 | 41,262 | 35,379 | Source: Automotive News Data Cente |  |  |  |  |

## comment,

China's currency move a setback, not a calamity

Auto stocks weren't immune from the shock waves that roiled the world's stock markets after China devalued the yuan by more than 4 percent over a three-day period last week.
Shares of Daimler, Volkswagen and BMW - companies that are heavily dependent on China's luxury market - each took big hits, as did those of some other automakers.
Is this the start of an automotive apocalypse? Probably not.
The devaluation certainly will squeeze global automakers'
 profits - and it should give a mild boost to Chinese auto exports - but it's not going to blow up the automakers' long-term strategy. The sell-off in auto stocks "is a knee-jerk reaction" by investors, says Nigel Griffiths, Londonbased chief automotive economist for IHS Automotive.
That's because most of the vehicles that foreign automakers sell in China are also produced in China. So companies such as Volkswagen, General Motors and Ford enjoy a natural hedge against currency fluctuations.
Last week, executives from Ford and GM said their companies remain focused on China's longterm growth prospects.
Auto sales in China are still expected to rise to 35 million vehicles sometime next decade, up from about 23 million this year. No automotive CEO is going to give up on that market.
According to IHS, Volkswagen imported 250,000 vehicles into China in 2014 - many of them for the Audi brand. Last year, BMW imported 220,000 vehicles; Toyota shipped 200,000, and Daimler imported 165,000, according to IHS data.
Imports to China are going to shrink, says Griffiths, but the luxury automakers were cutting back their sales expectations even before China devalued the yuan. In the spring, China's soft economy began to hurt auto sales, and most automakers have since cut their sales targets.
A devalued yuan will make car imports even more expensive, but the truth is luxury brands such as BMW and Audi have enjoyed high profit margins in China, so they have room to cut prices.
In the short run, China's shaky economy is the biggest worry for the world's auto executives. By comparison, says Griffiths, the yuan's devaluation "is noise."

You may email David Sedgwick at dsedgwick@crain.com.

## CarPlay and Android Auto: They're not just for millennials

ook past the chrome-ier grille and LED taillights on the refreshed 2016 Accord, and you'll notice Honda has integrated both Apple CarPlay and Google Android Auto into the dashboard. This makes the Accord one of the first few vehicles on the market to offer compatibility with both smartphoneintegration systems.
Honda certainly hopes the new feature will lure more tech-savvy, younger buyers. But the automaker has its eye on older buyers, too the kind of people who are becoming increasingly frustrated and intimidated by complicated navigation and infotainment systems.
"What is it on their smartphone they like?" Jeff
Conrad, Honda Division general manager, said
of these buyers at a recent press launch for the 2016 Accord. "They like the familiarity. That's why they bought it. They like the way the maps are displayed and the music is deployed."
Reducing complexity is a "huge asset," Conrad told Automotive News, especially considering that it's usually older buyers with deeper pockets who spring for the higher trim levels that come with navigation and infotainment systems.
Honda's setup is standard on all 2016 Accords with the EX trim level and up. Sticker prices on those models start at $\$ 26,300$, including shipping. (The base Accord LX with manual transmission starts at $\$ 22,925$, including shipping.)
Simplified infotainment also helps a brand's


## Inferno aftermath

Global automakers including Volkswagen, Hyundai and Toyota were scrambling last week to assess the damage from a pair of chemical explosions that ripped through the port area of Tianjin, China's largest auto import hub. News reports said thousands of new vehicles in storage there were destroyed by a fire that spread across a waterfront warehouse district Wednesday night and damaged buildings across a wide area. The blasts killed at least 54 people and injured about 700. Toyota Motor Corp. said Friday that more than 50 of its employees were injured.

## What a difference a Trump and a day - can make for Ford

Score another one for Donald Trump. Just claim results like that? one day after the real estate mogul and GOP presidential front-runner took the stump in Michigan last week and excoriated Ford Motor Co. for "building a $\$ 2.5$ billion plant in Mexico" instead of the U.S., Ford fired up its Avon Lake, Ohio, plant to start producing mediumduty commercial trucks that had been built in Mexico. Now how many of those pathetic professional politicians in Washington

OK, so that's not exactly how it went down. But if you believe the reality-TV star, that's how it would work under a Trump administration. It would be as if the federal government owned a controlling stake in the automaker.
"President Trump," he told the crowd, wouldn't let Ford move jobs to Mexico and would persuade CEO Mark Fields to bring jobs back to the U.S. (Trump later said he was unmoved by a "very, very nice letter" from Fields explaining Ford's $\$ 6.2$ billion in U.S. investments.)
"I would say, 'The deal is not going to be approved,'" Trump roared at a rally in Birch Run, about 90 miles north of Detroit. "I won't allow it. I want that plant in the
United States, preferably here. So then I only have one question: Do they move the plant to the United States the same day or a day later?"

Trump: Production moved to U.S. You're welcome?


Honda has its eye on older buyers as the Accord offers Apple CarPlay and Google Android Auto.
consumer satisfaction ratings - such as those compiled by J.D. Power and Associates or Consumer Reports - from spiraling downward. Brands such as Ford, Infiniti and Cadillac have seen their ratings hurt by poor-performing or overly complicated infotainment systems.

## Signs dealership throughput is nearing a peak

 The average number of new-vehicle sales per dealership is trending toward another record in 2015, based on an annualized U.S. selling rate of 17.1 million vehicles, according to a study released last week by Urban Science.But with the U.S. throughput gains shrinking from year to year, "maybe we've hit the pinnacle," said Mitch Phillips, Urban Science's global director.
"The basic trend among dealerships is pretty much status quo," Phillips told Automotive News. "But if the forecast dips and the number of stores stays the same, we might see a plateau or downturn."
Here are some key findings from the study.

## 945

Projected new-vehicle sales per store for 2015. That compares with 921 in 2014 and 874 in 2013.

## 31,714

Franchises in the U.S., up from 31,609 at the end of 2014


Dealerships as of July 1, up from 17,953 at the end of 2014

## Top dealership gainers

| Texas | +10 | Maryland | +5 |
| :--- | :---: | :--- | ---: |
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| Florida | +7 | Virginia | +5 |
| lowa | +5 |  |  |




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